



Creating Sustainable Communities through
Responsible Environmental Stewardship

Ontario's Blue Box and Municipal Hazardous and
Special Waste Programs

2008 Annual Report

Stewardship
ONTARIO

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What is Stewardship Ontario?

Stewardship Ontario is an industry funding organization (IFO) established under the Waste Diversion Act, 2002 for the purpose of developing, implementing and operating waste diversion programs for paper and packaging wastes and municipal hazardous and special wastes. Our goal is to promote the reduction, reuse and recycling of those materials managed under our programs.





Message from our Chair

On behalf of the Board of Directors, it gives me great pleasure to present Stewardship Ontario's Annual Report for 2008. This accounting of our activities in the past year marks two significant milestones in our corporate history. First, for the past five years we have successfully met the obligations of the Blue Box Program Plan under the Waste Diversion Act. Second, in 2008 we launched the new Municipal Hazardous and Special Waste Program which aims to increase the capture of this designated class of waste for reuse, recycling and environmentally responsible disposal. In tandem, these two distinct but synergistic waste diversion programs are the focus of Stewardship Ontario's ongoing efforts to contribute to sustainable communities in Ontario.

Over the past decade "sustainability" has become a household word in the industrialized world. It is a goal to which we must all aspire, whether as individual citizens, business, institutions or government. Global societies recognize we can no longer consume resources at ever increasing rates without due consideration for our planet and future generations. The economic and environmental challenges that present themselves today make it all the more important to put sustainability at the forefront of our endeavours.

What does that mean for the programs we operate? First of all, in one way or another Stewardship Ontario touches the lives of nearly everyone in Ontario. That is everyone who recycles. Every time a blue box, bag or cart is walked to the curb, every time a can of leftover paint or a used oil filter is taken to a household hazardous waste drop off location, residents connect directly with Stewardship Ontario.

We deliver waste diversion services to the people of Ontario through our cost-sharing of the municipal "Blue Box" program as well as through our growing network of collection locations for special waste materials. By supporting these programs we contribute to the goal of sustainable communities.



From the municipalities that operate the Blue Box program and municipal waste depots to the retailers who are stepping forward to participate as drop-off locations as well as the transporters that safely transport waste to licensed processors, Stewardship Ontario owes its success to our many partners. We also are especially grateful to our corporate stewards who ensure our financial sustainability and to the Minister of the Environment, the Hon. John Gerretsen and his department, whose vision of a zero waste future inspires us all.

We invite you to read about Stewardship Ontario in the pages of this annual report and to share with us our journey towards helping to create more sustainable communities.

Sincerely,

A handwritten signature in black ink, which appears to read 'Sandra Banks'.

Sandra Banks
Chair

Recycling is important to Ontarians. We value our individual efforts to reduce the amount of waste we send to landfill and as a society we take pride in our recycling endeavours. By placing printed materials and packaging in blue boxes, carts and bags for recycling, we are saying that we believe this is the right thing to do. For more than 25 years recycling has been a natural routine in our homes and for many young Ontarians, they've never known a time when this wasn't a part of their daily lives.

Since 2004, Stewardship Ontario has provided essential funding that supports Ontario Blue Box programs. The packaging and papers placed in recycling boxes and bags, the technologically-advanced recycling truck that comes to houses or apartment buildings, the recycling processing plants and the new products made from recycled materials – all of these have been touched by Stewardship Ontario in some way. We have helped make products more recyclable and programs more functional or more cost efficient. It's our way of helping to make our communities more sustainable.

Blue Box Program

4,983,856 Ontario households have access to recycling services*.

Approximately 90% of Ontario residents report they participate in recycling opportunities, where available.

*Source; WDO Datacall, 2007

At the same time, because of our cost-sharing arrangement with municipalities, we have been faced with the same challenges that global economic conditions have imposed on the recycling industry as a whole. In this annual report, you'll find more information about how Stewardship Ontario supports Blue Box programs across the province.



During 2008, Stewardship Ontario also assumed responsibility for managing household hazardous and special wastes: products such as paint, solvents, pesticides, non-rechargeable batteries and antifreeze. These are familiar products used every day in Ontario households. However, residents are often unsure about how to dispose of leftover or unwanted materials and their containers properly.

The Municipal Hazardous and Special Waste (MHSW) program started on July 1, 2008. It provides greater convenience and more options to residents so they can dispose of these materials responsibly. Under the new program, Stewardship Ontario takes responsibility for these waste materials once they've been collected through various municipal and commercial locations. Our job is to divert them from landfill by taking them to accredited environmental processors that will recycle as much as possible and dispose of what's leftover in an environmentally appropriate manner.



Contributing to Ontarians' quality of life: a targeted approach

Did you know?

- 32,000 tonnes – the average amount of waste the Municipal Hazardous and Special Waste (MHSW) program aims to divert per year over the next five years – is equivalent to more than three quarters of the volume of cement required to construct the CN Tower.
- Approximately 94 million litres of paint are sold in Ontario every year. Five to 10 per cent of this paint is never used but can be recycled to make new paint.
- The amount of leftover paint and coatings available for collection is enough to fill 315 average-sized, residential swimming pools.
- Approximately 175 million non-rechargeable batteries are sold in Ontario every year.
- The amount of used single-use batteries, used oil filters and propane cylinders available for collection could provide enough steel to make 23,000 mid-sized cars or 1.8 million bicycles.
- Available oil and antifreeze containers could provide enough plastic to make 55,000 park benches.

With all of the blue box successes we've enjoyed and the promise of new household hazardous and special waste programs just getting underway, it's important not to lose sight of our goal: to strive for continuous improvement in our overall waste management and diversion performance.

At Stewardship Ontario, we know we have to continue to work with our partners to find more and better solutions for those areas of recycling that are not living up to potential. We need to work with municipalities on increasing multi-family and public space recycling; establishing greater consistency in the types of packaging accepted in blue boxes all across Ontario; stepping up promotion and education activities and dealing with hard to recycle materials through targeted market development activities to build capacity and end markets. Stewardship Ontario will continue to make these and other barriers to more efficient recycling a priority.

The benefits are threefold:
we're contributing to Ontario's
green economy, we're helping
to keep our communities
liveable and we're protecting
the environment for future
generations.



3.1 Improving waste diversion: making our blue boxes work harder

Without doubt the blue box heralded a significant social awakening about the recoverable natural resources hiding in our garbage bags and cans. It made us take notice of what we were throwing out. A ‘made-in-Ontario’ social experiment, it was said in the early 1980s that blue box recycling would never work. Skeptics claimed people would not separate recyclable products and packaging from their garbage and transport them to the curb for collection. They were wrong. Not only did Ontarians embrace their blue boxes but the world took notice. For a decade, a steady stream of policy makers from every corner of the globe came to Ontario to see how the blue box program changed people’s disposal behaviour.

Central to the success of the blue box was the shared commitment of the packaging and paper products industries in Ontario, who from the early 1980s partnered with municipalities to make the first blue box program work and to keep making it better.

Since its inception in 2003, Stewardship Ontario has honoured that early commitment by striving to make the blue box program more effective ... to make it work harder at diverting recyclable materials from landfill and to make it work harder by helping to develop markets for the growing list of acceptable materials. Today, when blue boxes, blue bags and now blue carts line urban streets and rural highways, we see the evidence of our social commitment to recycling. We can never go back and inherent in that statement is the understanding that we must always move forward toward more sustainable packaging and more sustainable communities. Our recent milestones include:

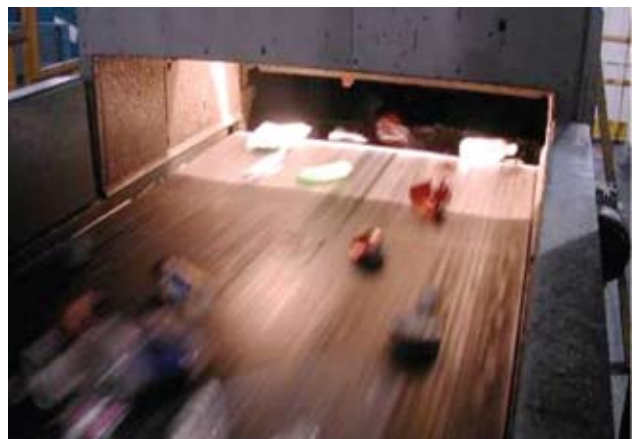
- Expanding the “curb power” of the blue box

Households that previously set out only a few, select materials in their blue boxes can now recycle wide varieties of paper and packaging with curbside or depot collection programs. Everything from aluminum cans and boxboard cartons to plastic bottles, tubs and lids can now be sent to the curb to be turned into other useful products.

- Contributing to the financial sustainability of municipal recycling programs

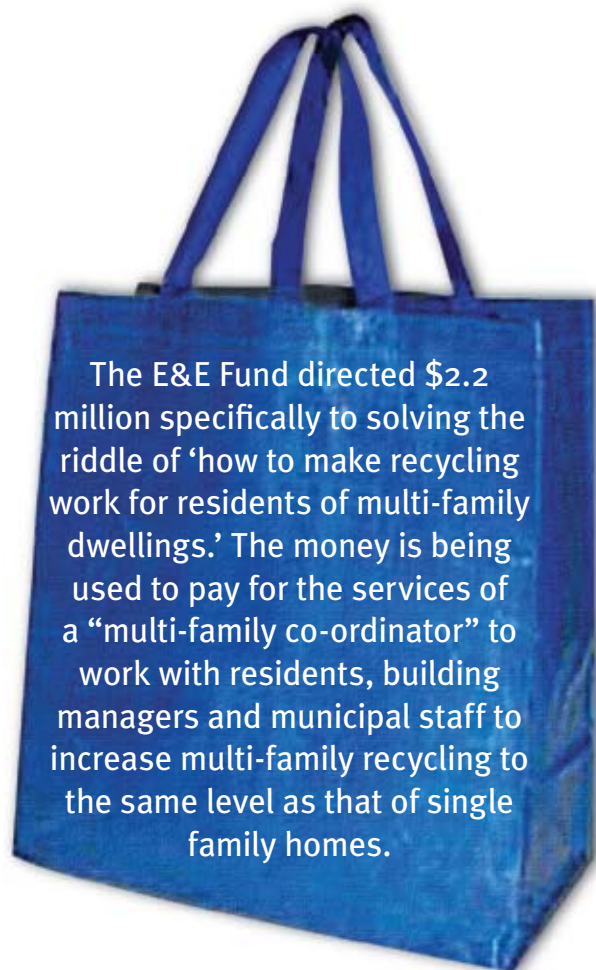
By providing financial support for municipal recycling programs in Ontario, Stewardship Ontario has made waste diversion available to residents from Cornwall to Kenora, and Kapuskasing to Windsor. We have distributed more than \$216 million in direct cash payments to Ontario municipal recycling programs. Brand owners, first importers and franchisors of consumer goods with packaging and printed paper that are sold in Ontario pay fees that equal a 50% share of the net cost of Ontario’s residential municipal recycling system. For the 2008 program year, on behalf of ‘blue box stewards,’ Stewardship Ontario distributed \$51.7 million in direct cash payments to 191 municipal recycling programs. A further \$7 million of in-kind advertising space was provided by Ontario’s daily and community newspapers. Municipalities use the space to promote recycling of those materials accepted in local blue box programs.

Stewardship Ontario funds new technology such as optical sorters through the Effectiveness and Efficiency Fund. When added to material processing systems, optical sorters improve the recycling rate of plastics packaging.



- Investing in new markets, technologies and solutions to boost recycling

By working with industry partners and municipalities, Stewardship Ontario has developed new markets and provided cost-effective options for Ontario residents to recycle the materials that enter their homes. We have provided increased support for underserved communities and collaborated with partners to find solutions to strengthen recycling in apartments and condominiums, in rural and remote communities and at public events. Stewardship Ontario also provided funding and technical support for municipalities to define and test solutions to bolster the recycling services they provided to their residents. From 2004 to 2008, through our Effectiveness and Efficiency (E&E) Fund, Stewardship Ontario committed \$20.1 million in grants for 75 projects that have contributed to advances in individual community waste management programs and to technical, social and economic aspects of recycling in this province as a whole. The success of this fund has led to the development of the Continuous Improvement Fund (CIF) which started up in 2008.



Continuous Improvement Fund (CIF)

Beginning in 2008, 20 percent of the funds Stewardship Ontario pays annually to municipalities for industry's share of Blue Box Program net costs is set aside in the CIF. This \$20 million fund is used to provide grants and loans to municipalities to undertake projects that promise to increase the efficiency and effectiveness of residential recycling. Under a three-year mandate, it aims to:

- 🌱 identify and implement best practices
- 🌱 examine and test emerging technologies
- 🌱 employ innovative solutions to increase the amount of blue box materials marketed, and
- 🌱 promote gains in cost-effectiveness that can be implemented province-wide

Recycling through the Ages

..... 1974

“Project One Recycling” collects glass, cans, newspaper from 80,000 Toronto households



.....



1981.....

Blue box pilot program introduces cardboard blue box prototype with curbside collection for 1,600 Kitchener, Ontario households

.....

..... 1994

Ontario Regulation 101/94 requires that all communities with more than 5,000 people providing recycling for 5 basic materials (aluminum cans, steel cans, glass bottles, PET bottles and newsprint) plus two more



.....

2008.....

Ontario residents routinely recycle at least 7 materials and many set out 10 or more materials including all kinds of plastics, drink boxes and even empty aerosol cans.

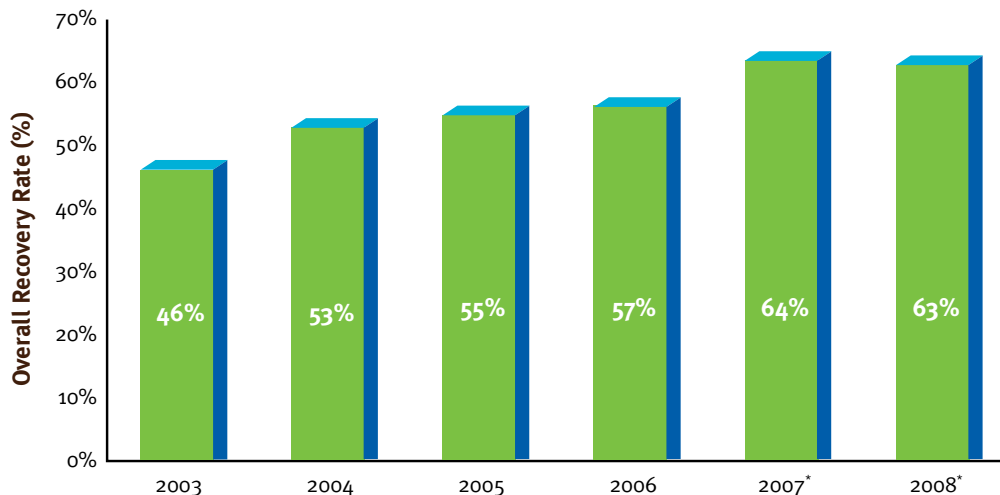


3.1.1 Ontario residents exceed recycling targets second consecutive year

In 2004, Ontario's Minister of the Environment announced a 60 per cent waste diversion target for Ontario residents. When this program started

in 2004, province-wide recovery of designated recyclables stood at 53 per cent. Today, Ontario residents divert 63% of recyclables from landfill.

Overall Blue Box Program Performance



Despite the proliferation of new products, some of which are in packaging formats that are difficult to recycle, last year Ontario residents stepped up and recycled at a level that exceeds the provincial target of 60% recovery for the second year in a row.

What becomes what?



Recycling Works: When consumers recycle, new products are made from old packaging and printed paper. At the Stewardship Ontario website www.blueboxmore.ca, consumers can find out which materials are accepted in their blue box programs, and other information about recycling, like what becomes what.

3.1.2 Developing new markets for materials consumers take into their homes

Every day consumers make purchasing choices. Often the products selected are packaged to protect freshness, or for safety, transportation or security reasons. As new technologies make packaging innovation possible consumers benefit from improved product quality. But this can sometimes come at the expense of recyclability. One of Stewardship Ontario's primary jobs is to assess continually the marketability of recyclable packaging and take steps to develop new or expanded markets for some of the more difficult-to-recycle materials that appear in the marketplace.

Two such examples in 2008 addressed common blue box materials – glass bottles and jars and plastic bottles, tubs and lids.

Developing markets for glass

The market in Ontario for green glass bottles collapsed some years ago, reducing the value of this glass recovered through the blue box system. At the same time, municipalities in search of cost savings began collecting and processing clear and coloured glass together. The mixed glass commanded a lower price in the marketplace and was difficult to sell. Stewardship Ontario implemented a Glass Market Development strategy which ultimately led to the creation of eight projects in Ontario that bolstered glass markets. Key among them was a \$1.75 million project to assist Unical, Inc. to build a glass



processing facility in Brampton, Ontario. The project was developed in partnership with five GTA municipalities and it will reduce the cost of those programs by \$10M. The location and capacity provide a great opportunity for additional municipalities to realize similar savings. So the program will benefit both municipalities and stewards who share the cost of recycling in Ontario.

Developing markets for plastics

Building on the learning from the Glass Market Development strategy, Stewardship Ontario got the go-ahead from stewards of plastic packaging to address the challenges municipalities face in collecting, processing and marketing plastic containers such as bottles, tubs and lids. As part of this strategy, Stewardship Ontario's goal is to contribute to cost-effective new processing capacity for the volume of plastic recyclables emerging from blue box programs province-wide. A market development strategy is in the works to introduce innovative solutions for re-processing blue box plastics in the future and to identify market opportunities for the product created. This will help strengthen the plastics market and add to overall diversion targets.



Five GTA municipalities joined Stewardship Ontario and Unical, Inc. in announcing the new blue box glass processing plant in Brampton on March 3, 2008. From the left are: Charlie Trim, Councillor, Durham Region; Russ Power, Councillor, Hamilton; Andre Racine, President, Unical, Inc., Chair Emil Kolb, Region of Peel; Chair Bill Fisch, Region of York; Steve Whitter, Director of Transfer, Processing and Landfill, Toronto; and Sandra Banks, Stewardship Ontario Board of Directors.

3.1.3 Consumer awareness key to boosting recycling rates

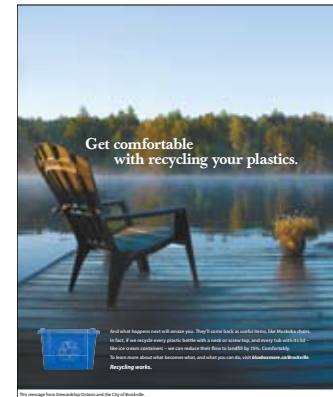
Brockville “All Bottles, Tubs and Lids” promotion campaign

Ontario residents respond to promotion and education campaigns by recycling more and recycling better. In 2008, two test promotion campaigns sporting the “Recycling Works” core message helped to demonstrate that people will respond when they know that their efforts result in positive outcomes. In both cases these campaigns informed people about the many new products made from common recyclables.

As part of the Plastics Market Development strategy, Stewardship Ontario set out to assess the impact of a promotion campaign on the recovery rates of plastic bottles, tubs and lids. The City of Brockville in Eastern Ontario hosted the pilot. Before the promotion campaign began, benchmarks of consumer awareness, attitudes and behaviour were established through qualitative and quantitative research and by conducting an

audit of the waste from 100 randomly selected single family homes. Following the four-week campaign delivered through local media and direct mail, tracking public awareness research and waste audits showed that Brockville residents responded to the advertisement and the direct mail piece by recycling more plastic bottles, tubs and lids.

- PET bottle recycling increased by 10%.
- Tubs and lids increased by 8%.
- The number of houses setting out blue boxes increased from 55% before the campaign to 62% after the campaign.



Other details about this campaign are available on the Stewardship Ontario website at www.stewardshipontario.ca

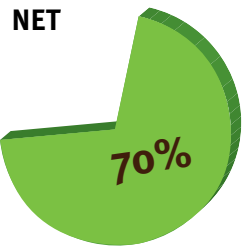
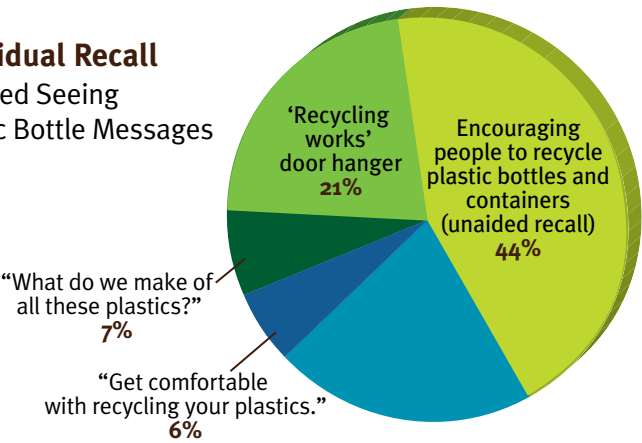


Recycling Works print ads used creative approaches to convey messages to consumers that their recycling efforts pay off.

In total, 70% of Brockville recyclers were aware of one or more of the plastic bottle campaign messages. The following table lists individual recall:

Individual Recall

Recalled Seeing Plastic Bottle Messages



- Recall any messages about recycling plastics – **70%**

The messages not only informed and encouraged Brockville recyclers to recycle their plastic bottles and containers; one in four participants said they took action. A variety of behaviours ensued including recycling more plastics and more

of everything. A small fraction said they have reduced or stopped using bottled water. Others reported that the messages acted as reminders and added to their recycling knowledge.



In the Brockville "All Plastic Bottles" campaign, a direct mail piece graphically emphasized how "Recycling Works" – recycled water bottles are turned into useful new products, like yarn.

3.2 Expanding Recycling Opportunities: Introducing the Municipal Hazardous and Special Waste (MHSW) Program

In 2008, Stewardship Ontario launched a program to expand opportunities for Ontarians to recycle even more of their household waste. The Municipal Hazardous and Special Waste (MHSW) program recovers left-over products used in Ontario households, such as paint, solvents, antifreeze and non-rechargeable batteries that require special care at end-of-life.

List of materials included in Phase 1

- 🌿 paints and coatings and their containers
- 🌿 solvents such as thinners for paint, lacquer and contact cement, paint strippers and degreasers, and their containers
- 🌿 oil filters
- 🌿 oil containers of 30 litres or less for a wide range of oil products such as engine and marine oils, and hydraulic, power steering and transmission fluids
- 🌿 single use, dry cell batteries, e.g., non-rechargeable batteries that can be easily removed and replaced by the consumer
- 🌿 automotive antifreeze (engine coolant) and related containers
- 🌿 pressurized containers such as propane tanks and cylinders
- 🌿 fertilizers and their containers
- 🌿 pesticides, fungicides, herbicides, insecticides and their containers

While many municipalities have been collecting these and other household hazardous and special waste materials for years, the companies that sell these products have stepped in to fund the costs of transporting and processing leftover materials and their containers once they have been collected at a municipal or retail location. Stewardship Ontario's goals are to:

- encourage consumers to buy only as much product as they need and use it up or give it away
- channel leftover material into reuse and recycling options if possible
- ensure whatever is left over is disposed of in an environmentally responsible way.



3.2.1 Consumer-friendly collection network makes recycling easier

Through partnership agreements with municipalities and some commercial establishments, a network of collection sites has been set up across the province where residents can drop off left over household hazardous and special waste materials and their containers.

From these collection points, Stewardship Ontario does the rest. We will arrange to have the materials transported and processed according to high environmental standards.

A consumer website (described below) provides convenient information about where a broad range of household hazardous and special waste materials can be taken to ensure they are properly managed.

3.2.2 Doing What We Can for the environment

The public face of the MHSW program is called *Do What You Can*. This simple call to action acknowledges the responsibility each of us has to steward the natural environment in the communities where we live.

Do What You Can includes an interactive website (www.dowhatyoucan.ca) where people can enter their municipality, postal code or a specific material like paint or batteries to find the nearest location where leftover products and/or containers can be dropped off. As the program matures over time, the list of locations will expand.



- Access to household hazardous and special waste recycling in 300 municipalities with programs reaching nearly 12 million people
- 85 The Home Depots across Ontario collecting paint, coating, solvents and single use, non-rechargeable batteries for recycling
- 95 participating RONA stores throughout Ontario collecting paint, coatings and solvents
- 39 Jiffy Lube and 2 Pro Oil Change sites collecting used oil filters and automotive antifreeze and containers



Sustainable Funding for the Blue Box and MHSW Programs

Whether the funding for the Blue Box and MHSW Programs comes from taxpayers, as it does when municipalities share the cost, or from consumers who pay for these products, the common denominator is that we all contribute to the cost of operating these programs.

In Ontario, companies that market products resulting in blue box or municipal hazardous and special wastes (known as stewards) are obligated under the Waste Diversion Act, 2002, to remit the funds that pay for waste diversion programs. Fees are levied on the amount and type of products and packaging marketed in Ontario and are based on the individual cost of diverting and recycling materials included in the Blue Box and MHSW Programs.

Stewardship Ontario carefully stewards the money paid by obligated companies – money they receive from consumers who purchase their products. We are responsible for ensuring that

discarded materials are collected, transported and processed in both an environmentally and financially sustainable manner. We're accountable to our industry funders, we're accountable to the provincial government through Waste Diversion Ontario and we're accountable to Ontarians.



4.1 Financing the Blue Box Programs

4.1.1 Where the money comes from

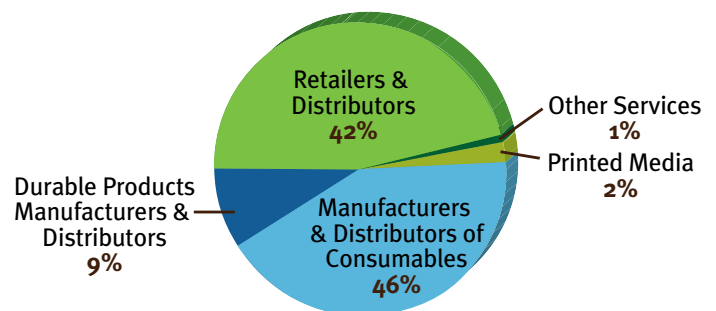
The retail, grocery, food and food service, beverage, personal care, durable and consumable industries and printed media fund 50% of the net cost of Ontario's residential blue box recycling system. Municipalities pay the other 50% from their tax base. The total cost of municipal recycling in Ontario in 2007 was \$157 million¹.

Fees Identified By Stewards Since Program Launch

Each year, stewards identify the fees for which they are obligated in their Steward's Reports. The fees identified in each previous program year are used as one of many factors that help determine stewards' fees and the obligation to municipalities for the coming year.

¹ Reported in 2008 and used to develop 2009 fees.

Profile of Blue Box Stewards



- 1,038 obligated stewards reported fees in 2008
- Fee contribution by sector

Steward's Fees	2004	\$40,923,863
	2005	\$63,504,052
	2006	\$65,147,760
	2007	\$61,564,749
	2008	\$70,695,695

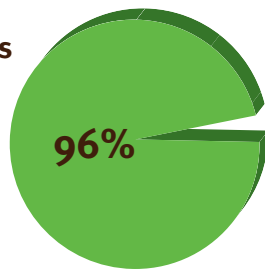
4.1.2 Where the money goes

Ninety-six cents of every dollar collected is channeled directly to municipal recycling programs. At four cents on the dollar, Stewardship Ontario's administrative costs are lower than any comparable program in Canada.

What we do with stewards' money

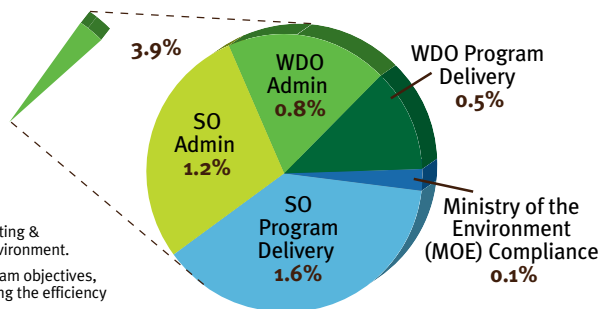
Largest Component of Fees

- Industry financial obligation to municipalities represents 96% of fees



NOTES: Program administration generally represents legal, accounting & office overheads as approved by WDO & Minister of the Environment. Program delivery refers to activities required to meet program objectives, such as monitoring performance, allocating costs, increasing the efficiency of recycling programs, ensuring compliance, etc.

Stewardship Ontario (SO) Program Delivery, Administration & Waste Diversion Ontario (WDO) Charges



Where stewards' money goes: supporting waste diversion enhancement projects

Over the past five years, stewards have offered support for projects designed to enhance waste diversion opportunities and strengthen the system while promoting new efficiencies. Highlights include:

- \$2.1 million study to define what constitutes best practices in Ontario recycling that provides a blueprint for continuing developments now
- \$1.75 million for a three-year training program for more than 200 municipal recyclers that will prepare them to meet current challenges of contract and tender management, technology, end markets and new materials

- \$2.4 million for a market development strategy for plastics to encourage householders to recycle more and to develop sustainable new end uses for incoming materials
- \$2.5 million to increase system capacity to process glass bottles and jars
- \$221,000 to support outreach for municipal recycling staff (through www.recyclersknowledgenetwork.ca)

4.1.3 Using our money wisely

Recycling makes good business sense. Stewardship Ontario has an obligation to stewards to account for all the resources that contribute to a sustainable recycling system: financial, material and human. We adhere to the following set of principles:

- We pay for best practices. This encourages municipalities with less efficient programs to implement system improvements that will save money in the long run.
- We encourage continuous improvement. We develop training programs to help municipal recycling staff apply 'best practices' to address the challenges of increasing technology, new materials, challenging economics and fluctuating end markets.
- We invest in system optimization. Through the Continuous Improvement Fund (CIF), created in 2008 based on the Effectiveness and Efficiency Fund, we invest 20% of stewards' fees in system optimization to support best practices and to fund research and development into new processes and technologies.
- We build market capacity. Raising funds from stewards of glass and plastic packaging, we have invested in market development in order to overcome barriers to finding productive uses for recycled products.
- We incent behaviours. Our fees reflect ease of recycling. Companies that use materials with higher recycling rates are compensated through lower fee rates. We ensure everyone pays their fair share. We are vigilant about ensuring all obligated stewards report and pay their obligated fees.



Working with municipalities and industry partners, Stewardship Ontario has helped ensure the cost of this service has remained affordable by minimizing the average cost per tonne of recycling.

Fees Identified in Stewards' Reports for 2008 Program Year

In 2008, 1,445 companies and organizations registered with Stewardship Ontario, signalling that they had distributed printed materials and/or packaging into the Ontario marketplace. Of these companies and organizations, 1,038 were obligated under the terms of the program. They submitted reports accounting for approximately 1.2 million tonnes of blue box waste.

4.1.4 Lower commodity revenues and harder to recycle plastics driving fees higher

Annual stewards' fees are based on:

- the current recovery rate of each category of packaging or printed paper material
- net cost to recycle each material (municipal costs minus end market revenues subject to equalization based on recovery rates)
- any market development fees that may apply and
- administrative costs (monies to administer the program)

For the last several years, Ontario residents have been recycling more. This, in combination with new municipal program costs for infrastructure improvements and the introduction of more difficult to recycle plastics, coupled with declining commodity revenues, have resulted in an overall increase in system costs. In October 2008, Stewardship Ontario announced that fees for the 2009 Blue Box Program would increase by 18% over the previous year. The fees announced for the 2009 program year are shown below in comparison with fee rates for 2008.

Material	2008 Fees		2009 Fees	
	Fee Rate (cents/kg)	Fee Rate (cents/kg)	Fees (\$)	
*Newsprint	0.148	0.154	\$380,555	
Other Newsprint	0.764	1.346	\$2,040,419	
Other Printed Paper	2.182	3.373	\$4,887,126	
Corrugated and Boxboard	7.252	8.020	\$21,077,798	
Other Paper Packaging	12.534	13.508	\$5,678,848	
PET Plastic Bottles	11.238	12.484	\$6,108,545	
HDPE Plastic Bottles	11.135	11.372	\$2,560,374	
Other Plastics	18.449	19.027	\$26,657,884	
Steel	4.744	4.998	\$2,875,936	
Aluminum – Food and Beverage	(2.215)	(2.984)	(\$810,480)	
Other Aluminum Packaging	5.095	5.921	\$192,246	
Clear Glass	3.529	3.461	\$2,882,822	
Coloured Glass	3.976	4.344	\$422,868	
Total Blue Box Program Fees (\$)	\$66,605,943**		\$74,954,939	
*CNA/OCNA In-Kind Contribution (\$)	\$1,829,057		\$3,301,404	

* Canadian Newspaper Association (CNA)
Ontario Community Newspaper Association (OCNA)

** Based on fees projected in 2007 for 2008; does not equal actual reported by stewards for the 2008 program year.

Market rates for recyclables dropped drastically for virtually all materials at the end of 2008. However, the effect on fees will be moderated because the fees are determined using a three-year rolling average of commodity prices.

Material	Jan/o8 - Oct/o8	Nov/o8 - Jan/o9	Change (%)
Aluminum Cans	2,033	1,201	(41%)
Steel Cans	287	39	(86%)
PET Plastic (mixed)	411	58	(86%)
HDPE Plastic (mixed)	647	210	(68%)
Plastic Tubs & Lids	240	19	(92%)
Film Plastic	42	(4)	(109%)
Newspaper (ONP #8)	136	46	(66%)
Corrugated (OCC)	125	37	(71%)
Boxboard (OBB)	67	9	(87%)

4.2 Financing the Municipal Hazardous and Special Waste Program

As of the end of 2008, 330 companies had registered as obligated companies under the Municipal Hazardous and Special Waste (MHSW) program and remitted more than \$6 million to Stewardship Ontario.

Note: The program began in July 2008, therefore this figure does not represent a full year.



4.2.1 Where does the money come from?

Fees are assessed on stewards to generate approximately 80% of the funds necessary to manage obligated MHSW materials. The remaining 20% of the cost is paid by municipalities which accept the waste at their depots.

The MHSW fee schedule for the 2008 obligation period July 1, 2008 to December 31, 2009 is presented below:

Material	Units for Fee Rate	Standard Sizes	Fee Rate
Paints and coatings			
< = 250 mL	\$/unit	0.250L	\$0.024
> 250 mL - 1L	\$/unit	0.945L	\$0.089
> 1 - 5 L	\$/unit	3.78L	\$0.358
> 5 L	\$/unit	18.90L	\$1.789
aerosols	\$/unit	0.300L	\$0.028
Solvents	\$/litre		\$0.196
Antifreeze	\$/litre		\$0.073
Oil filters	\$/unit	8 inches or less	\$0.499
Oil containers	\$/litre	Greater than 8 inches	\$0.998
Pressurized containers			\$0.045
Non-refillable	\$/unit		\$0.334
Refillable	\$/unit		\$0.366
Single use dry cell batteries	\$/kg		\$0.125
Pesticides	\$/litre or \$/kg		\$0.492
Fertilizers	\$/litre or \$/kg		\$0.023



4.2.2 Total revenues

The MHSW Program Plan was submitted in May 2007 with the expectation that the program would be implemented January 1, 2008. Approval from the Minister of the Environment, however, was not received until February 19, 2008 and the program was subsequently launched July 1, 2008. It was expected that the fees generated in the first 12 months of the program would be approximately \$28 million. However, with the rapid downturn of the economy and the resulting slow down in consumer purchases in the last quarter of 2008,

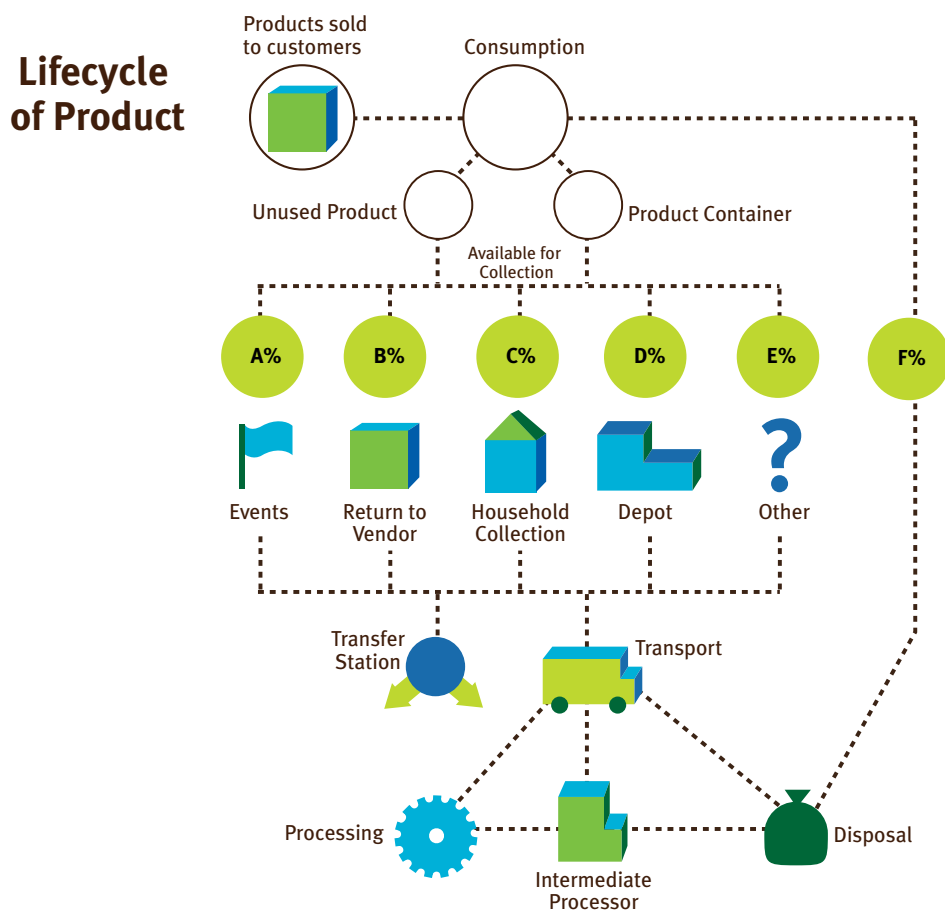


it is anticipated that revenue brought in through these fees over the first 12 months will be in the range of \$22 million to \$23 million.

4.2.3 Where the money goes

The fees paid to Stewardship Ontario by companies that are Municipal Hazardous and Special Materials (MHSW) stewards in Ontario are used exclusively to pay for the province-wide program to manage left over designated products and containers in an environmentally responsible manner.

Costs include transportation, reuse and recycling programs, processing for disposal at end-of-life, research and development and consumer education. End-of-lifecycle activities are set out in the diagram below.



5.0

Building Successful, Innovative Recycling Programs through Collaboration

In line with our core program objectives, Stewardship Ontario works with partners, combining forces to deliver effective and valued waste management programs to Ontarians.



5.1 Together We're Building a Better Blue Box

As in life, so it is in business that partners come in all shapes and sizes. Through the Blue Box Program, municipalities and Stewardship Ontario have been partners since the inception of the Blue Box Program Plan. Our relationship is forged around an agreement that we each have a stake in ensuring we deliver the best recycling programs possible at the lowest possible cost and in this respect, we are accountable to one another.

Industry as a Funding Partner

-  Industry's 50/50 share of the net operating cost of our world-famous Blue Box Program:
 -  2008 = \$51.7 million
 -  Past 5 years = \$229 million
-  Efficiency and Effectiveness Fund (2004-2007) = \$20 million for 75 projects dedicated to municipal special projects to improve Blue Box Programs
-  Continuous Improvement Fund (2008 forward) = \$13 million in year one for projects dedicated to finding solutions to recycling system improvements.

Two successful partnership programs that found innovative solutions to problems include:

- \$2.5 million Glass Market Development strategy with funding for eight glass market development projects, one of which is expected to save five municipal recycling programs in the area of greater Toronto \$10 million over the coming seven years
- \$2.4 million Plastic Market Development strategy designed to undertake initiatives similar to the glass program



Sharing Information and Resources

Stewardship Ontario provides information about leading edge recycling initiatives through a number of communication and outreach activities. In the past year, it has:

- 🌿 Provided a technical resource on a wide range of waste management topics and issues through the Recyclers' Knowledge Network website enabling municipalities to find "grab and go" or in depth information on best practices and how to improve the economics and effectiveness of their recycling systems
- 🌿 Signed a memorandum of understanding with Waste Diversion Ontario, the Association of Municipalities of Ontario and the City of Toronto leading to the establishment of the Continuous Improvement Fund (CIF). It replaced the E&E Fund and is funded by 20 percent of stewards' annual financial obligation to municipalities. The fund is used to develop and test new programs and systems that will lead to system wide improvements
- 🌿 Conducted two Ontario Recycler Workshops to bring together municipal waste management staff from across the province to learn about the results of E&E and CIF projects and to network on issues and opportunities in the recycling community
- 🌿 Kept municipal staff informed on what's happening in the recycling community through distribution of three "*In-the-Loop*" e-letters
- 🌿 Supported information sharing initiatives by providing expert speakers and sponsoring events such as Toronto's in-store packaging forum, as well as conferences hosted by the Association of Municipalities of Ontario, Association of Municipal Recycling Coordinators, Municipal Waste Integration Network and others.

5.2 Municipal Hazardous Waste Broadens Partnership Outreach

Stewardship Ontario's Municipal Hazardous and Special Waste "Do What You Can" program extends our partnership base beyond municipalities to collaborations with the retail and service provider

sectors. Together with the companies that make and market household hazardous and special materials, we are committed to doing what we can for the environment and our communities.

5.2.1 Municipalities and major retailers provide a network of Collection sites

Through 102 agreements that encompass some 300 municipalities as well as agreements with retail outlets across the province we are able to offer 12 million Ontarians more opportunities and more convenient locations to take their municipal hazardous or special waste for reuse or recycling.

Improving Access to MHSW Recycling Opportunities

- ✔ Signed agreements with municipal programs = 102
- ✔ Number of municipalities encompassed in the signed agreements = 300
- ✔ Equivalent of 6,000 additional days available to Ontarians to take back MHSW
- ✔ Ontarians reached = 12 million
- ✔ The Home Depot (paint and non-rechargeable batteries recycling) = 86 stores
- ✔ Participating RONA (paint recycling) = 95 stores
- ✔ Number of locations accepting used oil filters, automotive antifreeze and antifreeze containers = 39 Jiffy Lube and 2 PRO Oil Change auto service centres



5.2.2 Transporters and processors play integral role in MHSW Program

As part of our responsibility to take charge of MHSW materials collected by municipalities and designated commercial collection sites such as retailers and garages, Stewardship Ontario has extended our role to include agreements with service providers such as transporters and processors who are highly experienced in the safe handling and disposal of waste materials that require special care. These service providers play an integral role in the MHSW program and are the link that makes it possible for Stewardship Ontario to follow through on our commitment to divert waste from landfills and incineration in an environmentally responsible manner.

Transporters move MHSW from collection sites (municipalities, retail outlets and automotive service centres) to processing locations. Both transporters and processors are required to meet defined safety standards, and to track the route of hazardous and special waste to ensure it is managed according to Stewardship Ontario's standards.



We believe that by working together in open, honest and transparent relationships with our many partners, we can meet the challenges of evolving residential waste management needs in a proactive, problem-solving manner.

6.1 Management Discussion and Analysis

The past year was a time of major change for Stewardship Ontario with the addition of significant new program responsibilities. Currently, over \$60 million flows through the corporation annually. Two developments in particular will significantly impact the future of the organization.

- 1** The new Municipal Hazardous and Special Waste (MHSW) program became operational July 1. This program will continue to have significant impact on the number and type of operational challenges faced. This program is scheduled to grow significantly over the next few years to meet government-mandated targets encompassing an expanding list of materials.

This will add \$20 million to \$30 million to annual revenues related to Phase 1 alone, and will significantly increase the scope and scale of stewardship activity and assets under its administration.

- 2** In 2008, the need for a core group of Stewardship Ontario staff was identified with the addition of a CEO, Chief Financial Officer and VP of Policy and Program. This opened the possibility of “repatriation” of key management decision-making responsibilities from the contracted service provider to the industry funding organization (IFO), and alters both the perspective brought to issues and the organization’s ability to respond to them.

In its fifth year, the Blue Box (BB) Program was well established and stable. The program had a cumulative surplus of \$17.47 million at year end, up \$4.5 million for the year. This occurred despite a plan to draw down the accumulated surplus by \$5 million, and resulted from increased

participation, as collected tonnage increased and 74 new stewards filed in the year.

Given the significant expansion of its responsibilities, Stewardship Ontario has committed to rigorous and transparent procurement practices. Competitive processes are in place for contracts with all transporters, processors and service providers. A competitive process was undertaken to select providers of program delivery services for MHSW with a target commencement date of March 1, 2009. A decision was made to rescind the existing Blue Box service delivery contract beyond its expiry date of June, 2010 in order to provide for competitive tendering.

Both the Blue Box and MHSW Programs share the primary objectives of diverting waste from landfills to “3R” alternatives, and to have the related costs borne by the creators and consumers of the waste. Despite this, there are important differences between the programs. These differences demand different approaches to optimizing program efficiency and effectiveness.

Whereas the BB program utilizes municipal curbside waste collection infrastructure and is mandatory for all communities of a certain size, the MHSW program is voluntary, and was designed to improve accessibility through commercial as well as municipal channels.

The MHSW program takes advantage of pre-existing programs, and 102 municipalities participate voluntarily. Many of these municipalities do not have permanent collection depots, and offer collection event days to local citizens instead. To enhance accessibility, Stewardship Ontario has arranged for commercial sites to be made available to consumers for the collection of paint, used non-rechargeable batteries and automotive materials.

The MHSW Program Plan predicted that MHSW sales volume would generate \$28.3 million in fees, in the first 12 months, to cover material-specific costs of \$23.4 million, and overhead of \$4.9 million. Current projections indicate that fee revenues will be lower than forecast by \$5+ million, while no reliable expense estimate is yet available, given the program is still in its infancy.

The implementation of MHSW introduced significant uncertainty, risks and financial challenges to Stewardship Ontario operations. This situation will continue through 2010 as the MHSW program continues to expand. Stewardship Ontario will embark on an aggressive program of risk analysis and mitigation beginning in 2009.

Phase 1 of the MHSW program covered nine materials, each of which is intended to be funded by its stewards with no cross-subsidization among materials. In 2009, a program plan is under development for the introduction, in 2010, of additional materials to the program, along with a potential move to cover 100% of municipal costs associated with collection and disposal. (Currently, the Blue Box Program funds 50% of municipal costs, and the MHSW Program reimburses municipalities for their post-collection costs, estimated to be about 80% of total costs.)

A decision was made not to include the MHSW program in operating results for the year. Although the total of steward fees received or receivable was known (\$11.7 million), the costs to reimburse municipalities for their MHSW post-collection costs could not be estimated with reasonable certainty. No filing deadline was imposed on municipalities, and by the audit date, 55 had filed their costs to the end of September, but only nine had filed to the end of the year.



Consequently, Stewardship Ontario cannot be certain whether these costs, when known, will exceed the steward fees levied to cover them. Costs in the commercial channel appear to be tracking lower than the \$12 million, 12-month budget set by the program plan, but the related fee revenues are disproportionately lower. While there may be some relationship between the quantity of product sold and of waste collected in a year, the correlation is

not perfect and is likely to be lower in the first year or two of operation than at program maturity.

In addition to adding uncertainty to the Stewardship Ontario financial outlook, the MHSW program adds another dimension of risk. Costs associated with transporting and processing waste, for which Stewardship Ontario has assumed responsibility, are different from costs incurred by municipalities for the Blue Box Program, which are 50% reimbursable. Cost control and cost management, together with addressing any program features which inhibit this ability, will be a major focus of Stewardship Ontario in 2009 and beyond.

The new corporate group within Stewardship Ontario will separate program decision making and program delivery for the first time. Going forward, the corporate group will support both Blue Box and MHSW, and will provide an independent analytical, policy and program advisory function which was not possible in a situation in which the same group provided both program delivery services and advice about service provision quality, strategy and options.

The highest priorities for Stewardship Ontario in the upcoming year relate to building capacity to oversee service delivery, and development of the plan for extension of MHSW. An investment in technology is required, to provide key program and financial information. This information will, in turn, provide a basis for long-term analysis and recommendations on all aspects of program functioning, with a view to improving program performance and efficiency.

Gemma Zecchini
Chief Executive Officer

Julie Wood
Chief Financial Officer



6.2 Audited Financial Statements

Stewardship Ontario

Financial Statements

For the year ended December 31, 2008

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BDO Dunwoody LLP
Chartered Accountants
And Advisors

Royal Bank Plaza
P.O. Box 32
Toronto Ontario Canada M5J 2J8
Telephone: (416) 865-0200
Telefax: (416) 865-0887

www.bdo.ca

Auditors' Report

To the Members of Stewardship Ontario

We have audited the balance sheet of Stewardship Ontario as at December 31, 2008 and the statements of changes in net assets, operations and cash flows for the year then ended. These financial statements are the responsibility of the Organization's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraph, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

Due to the self-registration of participants in the stewardship program as described in Note 2(a) to the financial statements, the completeness of revenues is not susceptible to satisfactory audit verification. Accordingly our verification of these revenues was limited to the amounts recorded in the records of the Organization. Due to the self-registration of municipalities and transporters as described in Note 8 to the financial statements, the completeness of service costs is not susceptible to satisfactory audit verification. Accordingly our verification of these service costs was limited to the amounts recorded in the records of the Organization. We were not able to determine whether any adjustments might be necessary to steward fees, MHSW service costs, excess of revenue over expenses, accounts receivable, accounts payable and accrued liabilities, Blue Box program deferred revenue, MHSW program deferred revenue and net assets.

In our opinion, except for the effect of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of revenues and certain service costs referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of the Organization as at December 31, 2008 and the results of its operations and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

Chartered Accountants, Licensed Public Accountants

Toronto, Ontario
February 13, 2009

BDO Dunwoody LLP is a Limited Liability Partnership registered in Ontario

Stewardship Ontario Balance Sheet

December 31

2008

2007

Assets

Current

Cash	\$ 7,237,286	\$ 1,287,197
Investments (Note 3)	40,812,403	33,826,330
Accounts receivable	6,864,684	2,803,933
Prepaid expenses and deposits	28,893	12,767
Due from Waste Diversion Ontario (Note 4)	681,762	-

	55,625,028	37,930,227
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Capital assets (Note 5)

	11,968	-
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Program development costs (Note 6)

	3,913,498	827,962
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Due from Waste Diversion Ontario (Note 4)

	-	665,000
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Long term investments (Note 3)

	5,633,242	3,500,000
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	\$ 65,183,736	\$ 42,923,189
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Liabilities and Net Assets

Current

Accounts payable and accrued liabilities	\$ 16,715,628	\$ 18,468,517
Blue Box program deferred revenue (Note 7)	21,330,674	11,572,292
MHSW program deferred revenue (Note 8)	9,669,074	-

	47,715,376	30,040,809
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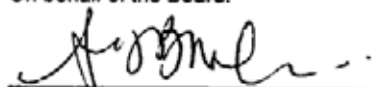
Net Assets

Unrestricted	11,835,118	9,382,380
Internally restricted (Note 9)	5,633,242	3,500,000

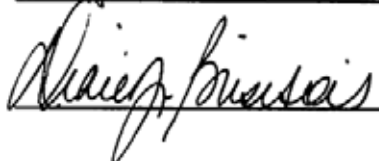
	17,468,360	12,882,380
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	\$ 65,183,736	\$ 42,923,189
--	---------------	---------------

On behalf of the Board:



Director



Director

The accompanying notes are an integral part of these financial statements.

Stewardship Ontario Statement of Changes in Net Assets

For the year ended December 31, 2008

	Unrestricted	Internally Restricted	2008 Total	2007 Total
Balance, beginning of year	\$ 9,382,380	\$ 3,500,000	\$ 12,882,380	\$ 7,043,512
Excess of revenue over expenses for the year	4,585,980	-	4,585,980	5,838,868
Internally restricted Plastic Market Development Fund (Note 9)	(2,133,242)	2,133,242	-	-
Balance, end of year	\$ 11,835,118	\$ 5,633,242	\$ 17,468,360	\$ 12,882,380

The accompanying notes are an integral part of these financial statements.

Stewardship Ontario Statement of Operations

For the year ended December 31	Actual	Budget	2008 Variance	2007 Actual
Revenue				
Steward fees	\$ 70,695,695	\$ 65,577,350	\$ 5,118,345	\$ 61,564,749
Investment income (Note 10)	2,264,193	1,040,000	1,224,193	1,221,998
	72,959,888	66,617,350	6,342,538	62,786,747
Less: Deferred revenue, net	(9,758,381)	(9,939,000)	180,619	1,204,582
	63,201,507	56,678,350	6,523,157	63,991,329
Expenses				
Municipal				
Municipal transfers	51,743,385	51,755,950	(12,565)	48,245,336
Effectiveness and efficiency fund	2,661,212	3,000,000	(338,788)	6,032,779
Continuous Improvement fund	255,130	-	255,130	-
	54,659,727	54,755,950	(96,223)	54,278,115
Other External Program Elements				
WDO costs	382,930	842,700	(459,770)	444,002
MOE enforcement and compliance	100,000	100,000	-	84,295
Market development (Notes 11)	711,375	2,400,000	(1,688,625)	610,461
Program Support	86,153	524,700	(438,547)	43,126
	1,280,458	3,867,400	(2,586,942)	1,181,884
Program Delivery				
Bad debts	16,691	-	16,691	52,381
Committee, board and MOE support	117,574	301,358	(183,784)	342,726
Communications	142,550	263,198	(120,648)	187,087
Information technology and data management	105,000	106,000	(1,000)	100,000
Technical services	690,382	837,559	(147,177)	851,665
	1,072,197	1,508,115	(435,918)	1,533,859
Administrative				
Human resources	423,777	592,540	(168,763)	555,437
Office expenses	166,426	152,057	14,369	125,220
Corporate expenses	699,920	522,500	177,420	132,893
Rent and facilities	246,351	237,838	8,513	232,194
Professional fees	63,894	37,100	26,794	110,849
Insurance	2,777	4,850	(2,073)	2,010
	1,603,145	1,546,885	56,260	1,158,603
	58,615,527	61,678,350	(3,062,823)	58,152,461
Excess (deficiency) of revenue over expenses for the year	\$ 4,585,980	\$ (5,000,000)	\$ 9,585,980	\$ 5,838,868

The accompanying notes are an integral part of these financial statements.

Stewardship Ontario Statement of Cash Flows

For the year ended December 31 **2008** **2007**

Cash provided by (used in)

Operating activities

Excess of revenue over expenses for the year	\$ 4,585,980	\$ 5,838,868
Adjustments to reconcile excess of revenue over expenses for the year to cash provided by operating activities		
Amortization of capital assets	2,112	-
Changes in non-cash working capital balances		
Accounts receivable	(4,060,751)	(60,353)
Prepaid expenses and deposits	(16,126)	(138,001)
Accounts payable and accrued liabilities	(1,752,889)	4,482,430
Blue Box program deferred revenue	9,758,382	(1,204,582)
MHSW program deferred revenue	9,669,074	-
	18,185,782	8,918,362

Investing activities

Proceeds (purchase) of investments, net	(8,852,557)	2,660,474
Purchase of capital assets	(14,080)	-
Program development costs	(3,085,536)	(689,962)
Advances to Waste Diversion Ontario	(16,762)	-
Plastic Market Development Fund (Note 9)	(266,758)	-
	(12,235,693)	1,970,512

Increase in cash during the year **5,950,089** **10,888,874**

Cash (bank indebtedness), beginning of year **1,287,197** **(9,601,677)**

Cash, end of year **\$ 7,237,286** **\$ 1,287,197**

The accompanying notes are an integral part of these financial statements.

Stewardship Ontario

Notes to Financial Statements

December 31, 2008

1. Business Organization and Operations

The objects of Stewardship Ontario ("Organization" or "SO") are to provide financial support to municipally operated waste diversion programs in Ontario for wastes designated under the Waste Diversion Act, 2002. As a not-for-profit, the Organization is not subject to income taxes.

In October 2002, Stewardship Ontario began the process of designing and developing the Blue Box Program as a result of a request of the Minister of the Environment.

On February 14, 2003, Stewardship Ontario was formally incorporated in the Province of Ontario as a corporation without share capital and commenced operations on February 1, 2004, the commencement date of the Blue Box Program Plan.

On December 11, 2006, the Minister of the Environment prescribed Municipal Hazardous or Special Waste ("MHSW") as a designated waste under the Waste Diversion Act, 2002 ("WDA"). The Minister required that Waste Diversion Ontario ("WDO") develop a waste diversion program for MHSW, required that Stewardship Ontario act as the Industry Funding Organization ("IFO") for the program, and that the Board of Directors of the IFO include representatives from industry that would be affected by the MHSW program. The Minister approved the Phase 1 Program Plan in November, 2007. The MHSW operations officially commenced July 1, 2008.

2. Significant Accounting Policies

The following is a summary of significant accounting policies of the Organization:

(a) Revenue Recognition

Steward fees are recognized as revenue as stewards register with the Organization and submit tonnage details.

The Organization follows the deferral method of accounting for revenue whereby amounts received for specific programs are recognized as revenue when the related expenses are incurred.

(b) Investments

The Organization designates its investments as held for trading and they are stated at their fair value. Realized and unrealized gains (losses) are recorded in the statement of operations. The Organization accounts for its investments on a settlement date basis and transaction costs associated with investment activities are included in the statement of operations.

Fair value of investments are determined as follows:

Bonds, fixed income securities and short term deposit receipts are valued at year-end quoted market prices.

Stewardship Ontario Notes to Financial Statements

December 31, 2008

2. Significant Accounting Policies (Continued)

(c) Capital Assets

Capital assets are recorded at cost less accumulated amortization and are amortized on the following basis:

Computer	-	30% declining balance
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(d) Financial Instruments

Unless otherwise noted, it is management's opinion that the Organization is not exposed to significant interest rate, currency or credit risks arising from its financial instruments. All of the Organization's cash and investments are held at one major financial institution.

The Organization accounts for cash as held-for-trading and is carried at fair value. Accounts receivable and due from Waste Diversion Ontario are classified as loans and receivables and are initially measured at fair value and carried at amortized cost. Accounts payable and accrued liabilities are classified as other financial liabilities and are initially measured at fair value and carried at amortized cost.

The carrying values of cash, accounts receivable and accounts payable and accrued liabilities approximate their fair values due to the relative short periods to maturity of these items or because they are receivable or payable on demand.

(e) Use of Estimates

The preparation of financial statements in accordance with Canadian generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, and reported amounts of revenues and expenses during the reporting period. Actual results could differ from management's best estimates as additional information becomes available in the future.

(f) New Accounting Pronouncements

Recent accounting pronouncements that have been issued but are not yet effective, and have a potential implication for the Organization, are as follows:

Financial Statement Concepts

CICA Handbook Section 1000, Financial Statement Concepts has been amended to focus on the capitalization of costs that truly meet the definition of an asset and de-emphasizes the matching principle. The revised requirements are effective for annual and interim financial statements relating to fiscal years beginning on or after October 1, 2008. The Organization is currently evaluating the impact of the adoption of this change on its financial statements.

Goodwill and Intangible Assets

Section 3064 incorporates guidance to clarify the recognition of intangible assets and address and recognition and measurement of internally developed intangible assets. The new standards are effective for interim and annual financial statements relating to fiscal years beginning on or after October 1, 2008. The Organization is currently assessing the impact of the new standard.

Stewardship Ontario Notes to Financial Statements

December 31, 2008

2. Significant Accounting Policies (Continued)

(f) New Accounting Pronouncements (Continued)

Financial Statement Presentation by Not-for-Profit Organizations

Section 4400 has been amended for the treatment of net assets invested in capital assets and for the presentation of revenues and expenses. The new standard is effective for interim and annual financial statements relating to fiscal years beginning on or after January 1, 2009. The new standard will not have a significant impact on the financial statements of the Organization.

Disclosure of Related Party Transactions by Not-for-Profit Organizations

Section 4460 has been amended to make the language in Section 4460 consistent with Related Party Transactions, Section 3840. The changes are effective for interim and annual financial statements beginning on or after January 1, 2009. The Organization is currently assessing the impact of the new standard.

Disclosure of Allocated Expenses by Not-for-Profit Organizations

This new Section 4470 establishes disclosure standards for not-for-profit organizations that choose to classify their expenses by function and allocate expenses from one function to another. The changes are effective for interim and annual financial statements beginning on or after January 1, 2009. The Organization is currently assessing the impact of the new standard.

3. Investments

Investments consist of money market pooled funds and bonds that bear interest at 3.75% to 6.00% (2007 - 3.30% to 5.60%), and mature between March 2009 and March 2018. These investments are tradable at any time, however, as discussed in Note 9, the Organization has internally restricted funds of \$5,633,242. Accordingly, this amount has been classified as a long term investment and \$40,812,403 has been recorded in current assets. Included in investments is \$258,599 (2007 - \$908,925) of cash held with broker. The increase in market value of investments for the year ended December 31, 2008 amounted to \$644,302 (2007 - \$109,106 decrease) which is included in investment income.

4. Due from Waste Diversion Ontario

The amount due from Waste Diversion Ontario was advanced as follows:

March 5, 2004	\$ 500,000
August 25, 2005	165,000
Accrued Interest	<u>16,762</u>
	<u>\$ 681,762</u>

The March 5, 2004 advance was made from funds received from the LCBO as part of their glass market investment contribution.

Stewardship Ontario Notes to Financial Statements

December 31, 2008

4. Due from Waste Diversion Ontario (Continued)

Stewardship Ontario agreed to extend repayment of the amount due to June 30, 2009. The amount due bears interest at the rate of 5% per annum.

Stewardship Ontario agreed to guarantee the payment of all severance related wages and benefits of the current employees of WDO up to a maximum of \$150,000.

5. Capital Assets

	2008		2007	
	Cost	Accumulated Amortization	Net Book Value	Net Book Value
Computer equipment	\$ 14,080	\$ 2,112	\$ 11,968	\$ -

6. Program Development Costs

	2008	2007
Total program development costs	\$ 3,913,498	\$ 827,962

In 2007, a total of \$827,962 was expended to develop the Phase 1 Program Plan.

Throughout the period from July 1 to December 31, 2008, Stewardship Ontario continued to register stewards and service providers (transporters and processors), establish policies and processes, and develop the infrastructure necessary for program delivery. Contracts were signed with service providers and municipalities throughout the period.

In 2008, additional development costs in the amount of \$3,085,536 were expended on such items as systems development, legal fees, project management and program design. Identification of obligated stewards has been continuous since the program commencement and is expected to be substantially complete in early 2009.

These development costs are intended to be amortized over three years commencing in the period that the MHSW program becomes fully operational.

Stewardship Ontario

Notes to Financial Statements

December 31, 2008

7. Blue Box Program Deferred Revenue

Deferred revenue represents unspent resources that are externally restricted for various programs and relate to a subsequent years' activity.

The balance of deferred revenue is as follows:

	2008	2007
LCBO Glass Market Development (Note 12 (b) and (c))	\$ 1,602,915	\$ 2,047,531
Effectiveness and Efficiency (Note 12 (a))	6,863,550	9,524,761
Continuous Improvement Fund	12,864,209	-
	\$ 21,330,674	\$ 11,572,292

8. MHSW Program Deferred Revenue

	2008	2007
Deferred revenue	\$ 11,695,939	\$ -
Deferred expense	2,026,865	-
Net deferred revenue	\$ 9,669,074	\$ -

MHSW revenue is collected from stewards as a fee applied to sales of products which fall within the definition of hazardous or special material. Fee rates are set based on projections of program expenses and sales volume. Budgets are set to "break-even" with fee revenues exactly offsetting budgeted expenses.

As per Note 6, while the MHSW operations officially commenced July 1, 2008, significant program development activities and expenditures are still being undertaken. Deferred revenue includes steward fees billed and deferred expenses include processor and transporter service costs incurred during 2008.

Processors and transporters self-register their charges to Stewardship Ontario for the services rendered. However, due to the nature of the continuing development of program activities, there are significant costs that have not yet been registered. As a result, reporting financial activity at this time would not be complete, and for this reason revenues and expenses to date have been deferred in order to provide more meaningful information in the 2009 reporting fiscal year.

Stewardship Ontario

Notes to Financial Statements

December 31, 2008

9. Internally Restricted Net Assets

	2008	2007
Sustaining Fund	\$ 3,500,000	\$ 3,500,000
Plastic Market Development Fund	2,133,242	-
	\$ 5,633,242	\$ 3,500,000

During 2006, the directors recognized the need for a sustaining fund to enable the Organization to carry out its non-profit activities and satisfy all of its obligations for a period of one year and therefore internally restricted \$3,500,000 for this purpose.

During 2007, the directors authorized the establishment of a fund in 2008 for investment in infrastructure for plastic markets and activities for their development. An investment of \$2,400,000 was funded by Blue Box stewards of plastic packaging. Expenditures of \$266,758 were made during 2008.

10. Investment Income

	2008	2007
Interest income	\$ 1,639,106	\$ 1,470,847
Gain (loss) on sale of investments	75,834	(51,172)
	1,714,940	1,419,675
Adjustment to market value	644,302	(109,106)
Investment expenses	(95,049)	(88,571)
	\$ 2,264,193	\$ 1,221,998

11. Market Development Expense

	2008	2007
Glass	\$ 444,617	\$ 540,603
Plastics	266,758	69,858
	\$ 711,375	\$ 610,461

Stewardship Ontario Notes to Financial Statements

December 31, 2008

12. Commitments

(a) **Effectiveness & Efficiency Fund ("E & E Fund")**

The intent of the E & E Fund was to provide support to Ontario municipalities to help reduce the cost of their Blue Box recycling programs and increase the tonnes recovered. This initiative was part of the Blue Box Program Plan that was created as a result of Ontario's Waste Diversion Act (2002), and an integral part of the plan to help Ontario achieve the Minister's recycling target of 60% diversion of Blue Box waste by 2008 and to maximize efficiency of individual Blue Box municipal recycling programs and of the system as a whole. As of January 1, 2008, the fund was collapsed and there still remains funds that are unspent. As at year end, the unspent funds in the E & E Fund have been fully committed for approved projects that remain to be completed.

(b) **Unical Inc. Agreement**

In September 2007, Stewardship Ontario entered into a financial assistance agreement with Unical Inc. ("Unical") by way of a grant in the total amount of up to \$1,750,000 to assist Unical in the purchase of equipment for a mixed broken glass processing plant to be located in Brampton, Ontario. As at December 31, 2008, \$875,000 (2007 - \$437,500) of the obligation had been incurred and appears on the Statement of Operations under the caption Other External Program Elements – Market Development.

(c) **LCBO Glass Market Development Fund**

As at year end, Stewardship Ontario is committed to pay up to approximately \$248,000 (excluding the Unical commitment described in Note 12(b)) for approved projects that remain to be completed.

(d) **Lease Agreement**

In December 2008, Stewardship Ontario entered into a lease agreement commencing March 2009. Under the terms of the agreement, the Organization is committed to pay basic rent plus operating costs over the next five years approximately as follows:

2009	\$	29,800
2010		51,000
2011		51,500
2012		51,800
2013		51,800
Thereafter		22,000

13. Significant Contract

Stewardship Ontario has an Operating Agreement with CSR whereby CSR acts as its program service provider to implement and operate a blue box waste diversion plan under the Waste Diversion Act, 2002. The contract commenced January 16, 2004 and will terminate June 30, 2010. Program service provider fees charged by CSR amounted to \$1,994,231 (2007 - \$2,449,230).

Stewardship Ontario Notes to Financial Statements

December 31, 2008

14. Financial Instrument Risk Exposure and Management

Management has established policies and procedures to manage risks related to financial instruments, with the objective of minimizing any adverse effects on financial performance. A brief description of management's assessments of these risks is as follows:

(a) General Objectives, Policies and Processes:

The Board and management are responsible for the determination of the Organization's risk management objectives and policies and designing operating processes that ensure the effective implementation of the objectives and policies. In general, the Organization measures and monitors risk through preparation and review of quarterly reports by management.

(b) Credit Risk:

Financial instruments potentially exposed to credit risk include cash and accounts receivable. Management considers its exposure to credit risk over cash to be remote as the Organization holds cash deposits at a major Canadian bank. Accounts receivable are not significantly concentrated, monitored regularly for collections, and the carrying amount of accounts receivable represents the maximum credit risk exposure.

(c) Interest Rate Risk:

Stewardship Ontario is exposed to interest rate risk from fluctuations in interest rates depending on prevailing rates at renewal of investments. To manage this exposure, the Organization invests mainly in fixed income securities (federal or provincial government securities or securities backed by any chartered bank), and cash and/or money market investments as determined by the Organization's portfolio manager and in accordance with the Organization's investment policy. To further manage interest rate risk, Stewardship Ontario's investment portfolio has been laddered so that investment maturities are staggered over the long term. Although the overall philosophy of the investment fund is to hold securities until maturity, trading of the portfolio is allowed should the potential for a significant capital gain arise through the movement of interest rates. This investment approach ensures that the portfolio achieves stable and reliable rates of return with minimal interest rate reinvestment risk, and minimal transaction costs.

(d) Liquidity Risk:

Liquidity risk is the risk that Stewardship Ontario will not be able to meet its obligations as they come due. The two programs operated by Stewardship Ontario carry substantially different risks in the ability to forecast and control expenses. Management has taken steps to ensure that the MHSW program will have sufficient working capital available to meet obligations which it is unable to cover from program revenues in the short term.

Stewardship Ontario Notes to Financial Statements

December 31, 2008

15. Capital Management

The Organization considers its capital comprises its net assets, which include capital invested in capital assets, internally restricted assets, and unrestricted net assets. The Organization is not subject to externally imposed capital requirements.

Capital invested in capital assets and unrestricted net assets are to ensure there are sufficient funds available to carry day to day operations. The Organization manages capital to safeguard the Organization's ability to operate and able to meet its financial obligations as they become due.

The Organization's capital management of the internally restricted reserve funds is described in Note 9.

16. Comparative Figures

The comparative amounts presented in the financial statements have been restated to conform to the current year's presentation.

7.0 Our Board of Directors



Sandra Banks, Chair
Vice President,
Public Affairs
and Communications
Coca Cola Bottling
Company



Jim Quick
President
Canadian Paint and
Coatings Association



Jill Carman
Director, Consumer
and Technical Affairs
General Mills Canada
Corporation



Diane Brisebois
President and CEO
Retail Council of Canada



Mark Reed
Director of Marketing
Pennzoil Quaker State
Canada Inc.



Kent Hatton
Brand Group Director
Energizer Canada Ltd.



Rosanne Angotti
Chief Counsel
Kraft Canada Ltd.



Vaughn Crofford
President
Canadian Hardware
and Housewares
Manufacturers
Association



David Bois
Manager, Corporate
Health, Safety
and Environment
Home Hardware
Stores Ltd.



Shannon Coombs
Executive Director
Canadian Consumer
Specialty Products
Association



Kim McKinnon
Vice President,
Communications
Ontario Public Policy
Canadian Council of
Grocery Distributors



John Hinds
President and CEO
Canadian Newspaper
Association



Stephanie Jones
Vice President, Ontario
Canadian Restaurant
and Foodservices
Association



John Coyne
Vice President,
General Counsel and
Corporate Secretary
Unilever Canada



Lyle Clarke
Manager, Corporate
Policy & Environmental
Initiatives
Liquor Control Board
of Ontario



Our Funders

1166789 Ontario Inc. 1258076 Ontario Ltd. o/a LDT Import/Export 1272227 Ontario Inc. (d/b CDC Foods) 1466194 Ontario Limited 1482948 Ontario Limited o/a European Jewellery E.J.B. 1773304 Ontario Inc o/a Leysons Chemical Products 3M Canada Company 407 ETR Concession Company Limited 673927 Ontario Inc. dba Toronto Lube 7-Eleven Canada, Inc. A & M Truck Parts Ltd. A&W Food Services of Canada Inc. A. LASSONDE INC. A.M. Jensen Limited AND Wilton Cheese Factory Abbott Laboratories Abbott of England Accent-Fairchild Factory Group Accolade Group ACE Bakery Limited ACH Food Companies Canada ACI Brands Inc. Acklands-Grainger Inc. Active Green + Ross Tire & Automotive Centre Active Tech Electronics Inc. Activision Canada Inc. Acushnet Canada Inc Adenat Inc. Adidas Canada Limited ADM Agri-Industries Company Aerus Canada Inc. Affinia Canada ULC African Lion Safari & Game Farm Ltd. AGF Management Limited AgReliant Genetics Inc. Agropur coopérative AIG Assurance Canada Air Canada Vacations (Touram) Air King Limited Alberto - Culver Canada Inc. Alcan Foil Products Alcoa Alcon Canada Inc. Alex Milne Associates Ltd. Alexanian Flooring Limited Algoma Orchards Ltd. Algonquin College ALL TREAT FARMS LTD. AllBanc Split Corp. AllBanc Split Corp. II Allergan, Inc. (Canada) Alliston Creamery & Dairy Ltd. Alpine Electronics of Canada Inc. Altrom Canada Corp. AluminArt Products Ltd. Amco Produce Inc. Amer Sports Canada Inc. American Eagle Canada Inc.	American Standard Amex Bank of Canada Amiel Distribution Ltd. Amlite Lighting AMRE SUPPLY (ONTARIO) LIMITED Amway Canada Corporation Anchor Hocking Company Andrew Hendriks and Sons Greenhouses Anglo Oriental Limited ANGLO-CANADIAN HOUSEWARES, L.P. APEX BRANDED SOLUTIONS INC. Apotex Inc. Apple Canada Inc. Applebee's Canada Corp. Applica Canada Corporation Aquaterra Corporation Inc. Arbor Memorial Services Arby's Restaurant Group Inc. ArcelorMittal Dofasco Arch Chemicals Inc. Arctic Glacier Inc. Aritzia LP Arla Foods Inc. Ascendia Brands (Canada) Ltd. ASM Canada Inc. Associated Brands LP Associated National Brokerage Inc. ASTELLAS PHARMA CANADA INC. AstraZeneca Canada Inc. Athletes World Limited Atlantic Packaging Products Ltd. Atlantic Promotions Inc. ATRON ELECTRO INDUSTRIES INC. Aurora Importing & Distributing Ltd. Auto-Camping Ltd. Auto-Stan Transmission Parts Ltd. Avery Dennison Canada Inc.-Office Products Group Aviva Canada Inc. AVONDALE STORES LTD. AXA Insurance (Canada) Axel Kraft International Limited B.M.S. Enterprises Baird MacGregor Insurance Brokers LP Baldwin Filters Inc. Balfour Greenhouses Ltd. Ballantry Homes Banana Republic Canada Bandai America Incorporated Bank of Nova Scotia Bank of Tokyo-Mitsubishi UFJ (Canada) Bardon Supplies Limited Barouh Eaton Canada Ltd. Barrie Hydro Distribution Inc. Baskits Inc. Bass Professional Shops Bath Fitter Distribution Inc. Bausch & Lomb Canada Inc. Baxter Corporation	Bayard Canada Bayer HealthCare Pharmaceuticals BD Canada Inc dba COBS Bread BEACHCOMER HOT TUBS GROUP Beck/Arnley Worldparts, Inc. Becker Shoes Becton Dickinson Canada Inc. Beddington's Bed & Bath Bedford Furniture Industries, Inc. o/a King Koil Behr Process Canada Ltd. Bell Canada Bell Canada (Advertising) Bell Distribution Inc. Bell Sports Inc. Ben Moss Jewellers Western Canada Ltd. Benix & Co. Inc. Benjamin Moore & Co., Limited BenQ Canada Corp Bentley Leathers Inc. BERNARDIN LTD. Best Buy Canada Ltd. Bestbuy Distributors Limited Betonel Division of ICI Canada Inc. BIC INC. Big Red Oil Products Inc. BIOFORCE CANADA INC. Biogen Idec Canada Bio-Lab Canada Inc. Birks & Mayors Inc. Biscuits Leclerc Ltee. Bissell Canada Corporation Black Dog Lubricants Inc. Black Photo Corp. Blanco Canada Inc. Blinds To Go Inc. Blistex Ltd. Blockbuster Canada Co. Bloomstar Bouquet Blue Jays Holdco Blue Line Distributing of Canada Bluewater Power Distribution Corporation BMO Financial Group BMW Canada Inc. BMW Group Canada BNS Split Corp. II Boathouse Row Hamilton Inc. Bob Bannerman Motors Limited Boehringer Ingelheim Canada Ltd. Bonduelle Canada Inc. Bonne Bell of Canada ULC Borgfeldt (Canada) Limited Hydac Corporation Bosch Rexroth Canada Corp. Boss Lubricants Boucher & Jones Inc. Bourke's Drug Stores Ltd. Boutique Jacob Inc. Bowring & Co. Inc. Bradford Greenhouses Ltd. Bradley Air Services Limited	Brant Farm Supply Brazilian Canadian Coffee Co. Ltd. Brigham Enterprises Inc. Bristol Myers Squibb Canada Co Broan-NuTone Canada Inc. Brock University Brother International Corporation (CANADA) Ltee. Brown Shoe Company of Canada, Ltd. Brown's Shoe Shops Inc. BRT Group of Companies Brum's Dairy Ltd. Bruno's Fine Foods (Etobicoke) LTD. BSH Home Appliances Ltd. Budd Stores Co. Ltd. Build-A-Bear Workshop Bulk Barn Foods Limited Bulova Watch Company Limited Burger King Restaurants of Canada Inc. Burgham Sales Ltd. Burnbrae Farms Ltd. Burt's Bees Canada ULC Bushnell Corporation Busy Bee Tools C. B. Powell Limited C.W. Wholesale Lubricant Distributors Inc. CAA South Central Ontario and Subsidiaries Cadbury Adams Canada Inc. Caledon Propane Inc. Calendar Club of Canada Inc. California Innovations Campbell's Company of Canada Canada Dry Mott's Inc. Canada Safeway Limited Canadelle Canadian Drapery Hardware Ltd. Canadian Fishing Company Canadian Garlic Distribution Inc. Canadian Geographic Enterprises Canadian Hickory Farms Ltd. CANADIAN HOME PUBLISHERS Canadian Institute of Chartered Accountants Canadian Petcetera Ltd. Partnership Canadian Phone Directories Inc. CANADIAN POSTERS INTERNATIONAL Canadian Recreation Products Inc. Canadian Resources Income Trust Canadian Satellite Radio Inc. Canadian Thermos Products Inc. Canadian Tire Corporation - Canadian Tire Petroleum Canadian Tire Corporation - PartSource Canadian Tire Corporation Limited Canafric Inc. Canasia Toys & Gifts Inc. Canfloyd Trading Limited CanGro Foods Inc.
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Canon Canada Inc.
 Can-Rad Beauty Limited
 CanRoof Corporation
 CanWel Hardware Inc.
 Capital One Bank
 Caplan Industries Inc.
 Cara Operations Limited
 Cardinal Foods
 Cardinal Meat Specialist Limited
 CARDONE Industries Inc.
 Carleton University
 Carlton Cards Limited
 Carquest Canada Ltd.
 Case 'N Drum Oil LP
 CASIO CANADA LTD
 Castrol Industrial N. A. Inc.
 Catalina Lighting Canada
 Caulfeild Apparel Group Ltd.
 Cavendish Farms
 Cayne's Super Housewares
 CBK International Inc.
 CDSPI
 CDW Canada Inc.
 Centennial College
 Central Beauty Supply Limited
 Central Canada Fuels & Lubricants Inc.
 Centura Brands Inc.
 Certainteed Gypsum Canada Inc.
 CFM Corporation
 CFM Greenway Home Products
 CGC Inc.
 CHANEL Inc.
 Charlescraft Partnership
 Chattem Canada
 Chem-Ecol Ltd.
 Cherison Enterprises Inc.
 Chevron Lubricants Canada Inc.
 Chiovitti Banana Co., Ltd.
 Christie's Dairy Limited
 Chrysler Canada Inc.
 Chudleigh's Ltd.
 Church & Dwight Canada
 CIBC
 Cinema 1 Inc.
 Cineplex Entertainment Limited Partnership
 Cinnagard Inc.
 Cintex International Cda Ltd.
 Citi Cards Canada, Inc.
 CitiFinancial Canada, Inc.
 Citizen Watch Company Of Canada
 City of Greater Sudbury
 City of Hamilton
 City of London
 CKF Inc.
 Claire's Stores Canada Corp.
 Clarins Canada Inc.
 Clothing for Modern Times Ltd.
 Clover Leaf Seafoods, L.P.
 Club Monaco Corp.
 CMC Wholesale Warehouse
 CN Tower
 CNH Global
 COATS & CLARK CANADA
 Cobalt Pharmaceuticals Inc.
 Coca-Cola Bottling Company
 Colasanti Farms Ltd.
 Cold Springs Farm Limited
 Colgate-Palmolive Canada Inc.
 College Woodwork
 Columbia House Canada
 Columbia Sportswear Canada LP
 Comark Inc.
 Combined Insurance Company of America
 Commercial Bakeries Corp
 Commercial Oil Company of Hamilton Inc.
 Compass Food Sales
 ConAgra Foods Canada Inc.
 Conair Consumer Products Inc.
 Concentra Financial Services Association
 Conestoga College ITAL
 Confederation College
 Conglom Inc.
 Conquest Vacations
 Continental Cosmetics Ltd.
 Continental Imports
 Cooper Industries Canada
 Coranco Corporation Limited
 Corel Corporation
 Core-Mark International, Inc.
 Cormack Lubricants Inc.
 Corporation Wolverine World Wide
 Cosmo Communications
 Cosmo Music Co. Ltd.
 Cosmoda Corporation
 Costco Wholesale Canada Ltd.
 Cougar Shoes Inc.
 CounselTron Ltd.
 Country Style Food Services Inc.
 CPI Corp.
 CPI Plastics Group Ltd.
 CPT Canada Power Technology Limited
 Crabtree & Evelyn-Imprints
 Crane Plumbing Corporation
 Crayola Canada
 CRC Canada Co.
 Create A Treat Ltd.
 Crescent Oil Co. Of Canada Ltd.
 CSA Group
 CTT Group
 Cummins Eastern Canada LP
 Custom Leather Canada Limited
 D & L Sales Ltd.
 D&M Canada Inc.
 D.L. Stevenson & Son Ltd.
 D.O.T. PATIO & HOME LTD.
 D.V.I. LIGHTING INC.
 Dainty Foods
 Dairy Queen Canada Inc.
 Dan River Inc.
 Dana Classic Fragrances Canada Inc.
 Danby Products Ltd.
 DANONE INC.
 DANONE NAYA WATERS INC.
 DAP Canada
 Dare Foods Limited
 Dashwood Industries Ltd.
 David Chapman's Ice Cream Ltd.
 Davis + Henderson
 Davis Fuel Company Limited
 DayMen Photo Marketing LP
 Daytek Electronics Corp.
 Decor Grates Incorporated
 Deepfreeze Refrigerants Inc.
 Del Laboratories (Canada) Inc.
 Dell Canada Inc.
 Dell Chemist (1975) Limited
 Dell Chemists (1975) Limited
 DeLonghi Canada Inc.
 Denis Office Supply
 Derlea Brand Foods Inc.
 Desjardins Credit Union Inc.
 Diamo Enterprises Inc.
 Dimpflmeier Bakery Limited
 Dimplex North America
 Direct Energy
 Distinctive Appliances Inc.
 Dixon Ticonderoga Inc.
 D-Link Canada Inc.
 Doggett Enterprises Incorporated
 Dole Packaged Foods Company
 Dollarama L.P.
 Dom International Limited
 Dominion Sure Seal Ltd.
 Domtar Inc.
 Dorel Industries Inc - o/a Dorel Juvenile Group
 Doubleday Canada Limited
 DOVER INDUSTRIES LTD.
 Downtown Camera Ltd.
 Dr. Oetker Ltd.
 DuChene Paint Store
 Dufflet Pastries Inc.
 Dundee Corporation
 Dundee Precious Metals Inc.
 Dundee Securities Corporation
 Dural, Division of Multibond Inc.
 Duststop Air Filters Inc.
 Dynamic Mutual Funds
 Dynamic Paint Products Inc.
 Dynamite Stores Inc.
 Dyson Canada Limited
 E.B.P. Div. of In Step Electronics
 E.D. Smith Foods, Ltd.
 E.F.APPLIANCES
 E.I. du Pont Canada Company
 Eastcourt Pharmacy
 Easton Court Manufacturing and Marketing Ltd.
 Eastview Pharmacy Inc.
 Easy Heat Ltd.
 Eaton Yale Ltd.
 Ebel Quarries Inc.
 ECCO Shoes Canada Inc.
 Ed Mirvish Enterprises Limited
 Ed Sobkowich Greenhouses Ltd.
 Eddie Bauer Inc.
 Educator Supplies Limited
 Educators Financial Group Inc.
 EJJ Holdings Inc. o/a Furlanis Food Corporation
 Elco Fine Foods Inc.
 Electrolux Home Care Products Canada Inc.
 Electrolux Home Products
 Electronic Arts
 Eli Lilly Canada Inc.
 Elia Fashions Ltd - o/a Please Mum
 Elizabeth Arden (Canada) Ltd.
 Elmer's Products Canada Limited
 EMD Serono Canada Inc.
 Emerson Electric Canada Limited
 Empack (A Division of Emu Polishes Inc.)
 Enbridge Gas Distribution
 Encore Sales Ltd.
 Energizer Canada Inc.
 Enersource Hydro Mississauga
 Enesco Canada Corporation
 Engineered Products Canada Limited
 Envirogard Products Limited
 Epson Canada Limited
 ESM Farm Equipment Ltd.
 Esselte Canada Inc.
 Essex Kent Mushrooms, Ltd.
 Estee Lauder Cosmetics Ltd.
 Eureka Lighting
 Eurofase Inc.
 Excelsior Foods Inc.
 FAIRWEATHER LTD.
 Fame Jeans, Inc.
 Family Tradition Foods Ltd.
 Fanshawe College of Applied Arts & Tech.
 Farm Boy Inc.
 FARQUHAR DAIRIES LIMITED
 Farrow & Ball Canada Ltd.
 Featherlite Industries Ltd.
 Federated Insurance Company of Canada
 Feldcamp Equipment Limited
 Fellowes Canada Ltd.
 Fernbrook Springs Bottled Water Company Limited
 FERNCO CONNECTORS LTD.
 Ferraz Shawmut Company
 Ferrero Canada Ltd.
 FGI World
 FGX Canada Corp.
 Fido Solutions Inc.
 Fiesta Barbeques Limited
 Filtrec North America Ltd.
 FINE GOLD JEWELLERS
 Finica Food Specialties Ltd.
 Fiskars Canada, Inc.
 Flame Control Coatings Canada
 FOAMITE INDUSTRIES INC.
 Foot Locker
 Ford Motor Company of Canada Limited
 Form & Build Supply Inc.
 Formula Brands Inc.
 Fort Frances Times Limited
 Fort Garry Industries Ltd.
 Fossil Canada
 Fox Run Canada Corp.
 Frank T. Ross & Sons
 Franke Kindred Canada Ltd.
 Franklin Templeton Investments Corp.
 Fred Deeley Imports Ltd.
 Freeman Formalwear Ltd.
 French Connection (Canada)
 Frito Lay Canada

Fromagerie St-Albert
 Fruit of the Loom Canada Inc.
 Fuchs Lubricants Canada Ltd.
 Fujifilm Canada Inc.
 G.K. Industries Ltd.
 Gai-Pas Investments Inc.
 Galati Market Fresh
 Galderma Canada Inc.
 Gale's Gas Bars Limited
 Gambles Ontario Produce Inc.
 Ganong Bros., Limited
 Gap Canada
 Garant GP
 Gardena Canada Ltd.
 Garfield Enterprises Inc.
 Gates Canada Inc.
 Gateway Inc.
 Gay Lea Foods Co-operative Limited
 GCF Food Services Inc.
 GE Lighting
 General Mills Canada Corporation
 General Motors of Canada Limited
 General Motors of Canada Limited - New Vehicles
 General Motors of Canada Limited - Service Parts Operations
 GENERAL NUTRITION CENTRES
 General Paint Corp.
 Genpharm ULC
 Gentec International
 Gentek Marketing Inc.
 Genuine Health Inc.
 George N. Jackson Limited
 Georgian College of Applied Arts & Technology
 Georgia-Pacific Canada, Consumer Products ULC
 GEOX Canada Inc.
 Gertex Hosiery Inc.
 Gesco Industries
 Giant Tiger Stores Limited
 Gibson's Cleaners Co. Limited
 Gilead Sciences Canada Inc.
 Give & Go Prepared Foods Corp
 GlaxoSmithKline Consumer Healthcare Inc.
 GlaxoSmithKline Inc.
 GLAZERS INC.
 Global Upholstery Co. Inc.
 Glyn Walters Holdings Inc.
 Godden Manufacturing Inc.
 Godiva Chocolatier of Canada Ltd.
 GOJO Industries, Inc.
 Golf Town Operating Limited Partnership
 Goodyear Canada Inc.
 Gore Mutual Insurance Company
 Goudas Food Products & Investments Ltd.
 Government of Ontario
 Grace, Kennedy (Ontario) Inc.
 GRACIOUS LIVING INC - Royal Group Technologies - Royal Alliance
 Grafton-Fraser Inc.
 Grand & Toy Limited
 Grand National Apparel Inc.
 Great Lakes New Holland Inc.
 Greater Sudbury Utilities Inc.
 Green Earth Environmental Products
 GreenShield Canada
 Groupe Bikini Village Inc.
 Groupe Jean Coutu (PJ) Inc.
 Groupe Marcelle Inc.
 Groupe Seb Canada
 Guardian Building Products Distribution
 Guess? Canada Corporation
 Gunther Mele Limited
 H.D. Brown Enterprises Ltd.
 H.J.Heinz Company of Canada LP
 Hain Celestial Canada
 Hakim Optical Laboratory Limited
 HALDIMAND MOTORS LTD.
 Hall-Chem Mfg. Inc.
 Hallmark Canada
 Hallmark Cards (William E Coutts Co. Ltd.)
 Hamilton & Spill Ltd.
 Hamilton Beach Brands Canada Inc.
 Hamilton Conservation Authority
 Harlequin Enterprises Ltd.
 Harman Heavy Vehicle Specialists Ltd.
 Harmony Organic Dairy Products Inc.
 Harry Rosen Inc.
 Hartz Canada, Inc.
 Hasbro Canada Corporation
 Hauser Industries Inc.
 Havana House Cigar & Tobacco Merchants Ltd.
 HDS Retail North America (Canada)
 Henkel Canada Corporation
 Henkel Canada Corporation - Consumer Adhesives
 Henry Company Canada, Inc
 Henry's Cameras
 Herbal One International Inc.
 Hermes Bakery
 Hershey Canada Inc.
 Hewitt's Dairy Limited
 Hewlett-Packard (Canada) Co.
 HEYS INTERNATIONAL LTD.
 High Liner Foods Inc.
 Highland Farms Inc.
 Highland Feather Manufacturing Inc.
 HIGHLAND PACKERS LIMITED
 Hi-line Manufacturing Co Ltd.
 Hill Times Publishing Inc.
 Hill's Pet Nutrition Canada Inc.
 Hitachi Canada Ltd.
 Hitachi Koki Canada Co.
 HMMV Canada Inc.
 HOFFMANN-LA ROCHE LIMITED
 Holland Park Garden Gallery
 Hollander Canada Home Fashions
 Holt Renfrew & Co., Limited
 HOME CARE CANADA, LTD.
 Home Depot of Canada Inc.
 Home Hardware Stores Limited
 Homes for Sale Magazine Ltd.
 Honda Canada Inc.
 Honeywell ASCa Inc.
 Houghton Canada Inc.
 HSBC Financial Corporation
 Limited
 Hubbell Canada LLP
 Hudson's Bay Company
 Hugh Dolan Distributors Limited
 Hugo Boss Canada Inc.
 Humber College Institute of Technology and Advanced Learning
 Humber Nurseries Ltd. - Humber
 Humpty Dumpty Snack Foods Inc.
 Hunter Douglas Canada Limited Partnership
 Husky Food Importers&Distributors Ltd.
 Husky Oil Marketing Company
 Husqvarna Canada Corp.
 Hutchings Marine Products Ltd.
 Hydac Corporation
 Hyde Brothers Farm Equipment (1997) Limited
 Hydro One Inc.
 Hydro Ottawa Limited
 Hyundai Auto Canada Corp.
 I.R. Security Technologies
 Ice River Springs Water Co. Inc.
 ICI Canada Inc.
 ID Foods Corporation
 Ideal Industries (Canada) Corp.
 IKEA Canada
 IKO Industries Ltd.
 Imperial Manufacturing Group
 Imperial Oil Limited
 Imperial Tobacco Canada Ltd.
 Indigo Books & Music Inc.
 Industrial Alliance Insurance and Financial Services Inc.
 Industrial Thermo Polymers Limited
 ING Bank of Canada
 ING Insurance Company of Canada
 Innovative Brands, LLC
 Innovative Foods Inc.
 Intec Canada Inc.
 Interbrake Auto Parts Inc.
 INTERNATIONAL CLOTHIERS INC.
 International Playing Card Company Limited
 Intertan Canada Ltd o/a The Source by Circuit City - Radio Shack
 Invensys Climate Controls Can. Inc.
 Invesco Trimark Ltd.
 Investors Group Financial Services
 IPEX Inc.
 Ippolito Fruit & Produce Ltd.
 Irving Tissue Corporation
 Isuzu Commercial Truck of Canada, Inc.
 Italpasta Limited
 ITW Canada Management Company / ITW Fibre Glass-Evercoat
 ITW Permadox Canada
 Ivanhoe Cheese Inc.
 J. Michaels Inc.
 J. Rabba Company Ltd.
 J.M.Smucker Inc.
 Jack Link's Canada Company
 Jack of All Games (Canada) Inc.
 Jaguar Land Rover Canada
 JAL Enterprises
 James Morton Ltd o/a Bessey Tools
 Jamieson Laboratories
 Janes Family Foods Ltd.
 Janome Sewing Machine Co., (Canada) Ltd.
 Janssen-Ortho Inc.
 JANZEN'S PHARMACY
 Jascor Housewares Inc.
 Jean-Guy Marcil Tapis Ltee
 Jeffers' Pharmacy Limited
 JemPak Canada Inc.
 Jenn-Lea Inc.
 Jockey Canada Company
 John Deere Limited
 John E. Goudey Mfg. Ltd.
 John G. Hofland Ltd.
 Johnson & Johnson Inc.
 Johnvince Foods
 Joriki Inc.
 Joseph Brant Memorial Hospital
 Jo-Van Distributors Inc.
 Joylypso Inc.
 JPMorgan Chase, N.B. (Toronto Branch)
 JTI-Macdonald Corp.
 Jubilee Fine Jewellers
 JVC Canada Inc.
 Kable Distribution Services of Canada, Ltd.
 KAO Brands Canada Inc. (Jergens Canada Inc.)
 Karbelt Speed & Custom Inc.
 Karcher Residential Solutions, Inc
 Kasseler Food Products Inc.
 Katz Group Canada Ltd.
 Kawartha Dairy Limited
 Kaycan Ltd.
 Kaz Canada, Inc.
 Kellogg Canada Inc.
 Kemur Publishing Co. Ltd.
 Kenilworth Media Inc.
 Kenwood Electronics Canada Inc.
 Kernels Popcorn Limited
 Kerr Bros. Limited
 Keybrand Foods Inc.
 Khang Health Products o/a Platinum Naturals & 1083850 Ont. Inc.
 Kia Canada Inc.
 Kidde Canada Inc.
 Kiddytown Ltd.
 Kids Can Press
 Kimberly-Clark Inc.
 Kinecor LP
 King Home & Garden Inc.
 King-O-Matic Industries Limited
 Kingsdale Trading Co. Ltd.
 Kingstar Products, a Div of Renin Corp
 Kingsway Linked Return of Capital Trust
 Kisko Products Inc.
 Kitchen Craft Cabinetry
 Kitchen Stuff Plus
 KLASSEN BRONZE LTD.
 Kleen Flo Tumbler Industries Limited
 Kodak Canada Inc.
 Kodiak Group Inc.

Kohler Canada Co.
 Korea Exchange Bank of Canada
 Korson Furniture
 Korzite Coatings Inc.
 Kraft Canada Inc.
 Krinos Foods Canada Ltd.
 Kruger Products (Limited)
 Kubota Canada Ltd.
 Kumon Canada Inc.
 KWIK MIX Materials Ltd.
 L T Coatings Inc.
 L.H. Gray & Son Limited
 La Cie McCormick Canada Co.
 La Cie Peripherals, Inc.
 La Cite Collegiale
 La Senza Corporation
 Lafarge Canada Inc. - Woodstock Cement
 LAILA'S INC.
 Lakehead Alternator & Starter Co. Inc.
 Lakehead Diesel & Hydraulics Ltd.
 Lakehead University
 Lambton College of Applied Arts and Technology
 Lamson & Sessions Ltd.
 Lamwood Products (1990) Ltd.
 Lantic Inc.
 Laser Sales Inc.
 Laura Secord
 Laurentian Publishing Limited
 Laurentian University
 Laurentian View Dairy Ltd.
 Lawrason's Pool Products Inc.
 Lawyers' Professional Indemnity Co. (LAWPRO)
 LCBO
 Le Chateau Inc.
 LE CREUSET CANADA INC.
 Le Groupe Petrolier Olco Inc.
 LeapFrog Enterprises Inc.
 Learning Curve Canada Limited
 LeDroit
 Lee Valley Tools Ltd.
 LEGO Canada Inc.
 Legrand Canada Inc.
 Leis Pet Distributing Inc.
 Lennox International
 Lenovo (Canada) Inc.
 Len's Mill Store
 Leon's Furniture Limited
 Les Oeufs Bec-O INC.
 Lesters Foods Limited
 Levi Strauss & Co. (Canada) Inc.
 Leviton Manufacturing of Canada Ltd.
 Lexmark Canada Inc.
 LG Electronics Canada Inc.
 Liberte Natual Foods Inc.
 LifeScan Canada Ltd.
 Lightning Rotors Inc.
 Liloy International Group Inc.
 Lilydale Inc - formerly Lilydale Co-operative Limited
 Lincoln Electric Company of Canada LP
 LINDOR INC.
 Lindt & Sprungli (Canada) Canada, Inc.
 Linea Marketing Group Inc.
 Linens 'N Things, Inc.
 Lise Watier Cosmétiques Inc.
 Little Caesar of Canada Inc.
 Loblaw Companies Limited
 L'Occitane Canada
 Loeb Canada Inc. (Metro Richelieu)
 Logitech Remote Controls
 Lombard Canada Ltd.
 Londen Inc.
 London Health Sciences Centre
 London Hydro
 Long & McQuade
 Longo Brothers Fruit Markets Inc.
 Loomis Art Stores o/a Omer DeSerres Inc.
 L'Oreal Canada Inc.
 Lounsbury Foods Limited
 Lovell Drugs Ltd.
 Lowe's Companies Canada, ULC
 Loxgreen Canada
 Loyalist College
 Lubricon Industries Canada Limited
 Lucas Oil (Canada) Company
 Lush Handmade Cosmetics Ltd.
 Lutheran Life Insurance Society of Canada
 Luxottica Retail
 Luxury Timepieces (Canada) Inc.
 M&M Fournel's Corp Ltd.
 M&M Meat Shops Ltd.
 M.Z. Berger Canada Inc.
 Mabe Canada Inc.
 MacDougall, MacDougall & MacTier Inc.
 MacEwen Petroleum Inc.
 Macgregors Meat & Seafood Ltd.
 Mack Trucks Canada, a Division of Volvo Group Canada Inc.
 Mackenzie Financial Corp.
 Mad Catz, Inc.
 MADINA WHOLESale POULTRY INC.
 Magnotta Winery
 Magtar Sales Inc.
 Main Filter Group Ltd.
 Mainline Fashions Inc.
 Makita Canada Inc.
 Mallory Industries Inc.
 Malmberg Truck Trailer Equipment Ltd.
 Manchu WOK
 Mandarin Restaurant Franchise Corporation
 Manitou Capital Corporation
 Manitoulin Chrysler Limited
 MANNARICH FOOD INC.
 Manulife Financial
 Maple Dale Cheese Inc.
 Maple Farm Supply Limited
 Maple Financial Group Inc.
 Maple Hosiery Mills Ltd.
 Maple Leaf Firelog Products Company
 Maple Leaf Foods Inc.
 Maple Lodge Farms Ltd.
 Maple Lynn Foods Ltd.
 Marathon Management Company, Div. of Marathon Watch Company Limited
 Marc Anthony Cosmetics Inc.
 Mark IV Automotive Canada
 Marlewis Auto Parts Ltd.
 Maroline Distributing
 Mars Canada Inc.
 Marsan Foods Ltd.
 Martin's Family Fruit Farm Ltd.
 Mary Brown's Inc.
 Mary Kay Cosmetics Ltd.
 Mary Maxim Inc.
 Masco Canada Limited
 Maslack Supply Ltd.
 Masonite International - Dorfab
 Masonite International, Corp.
 Mastermind Educational Technologies Inc.
 Matech BTA Inc.
 Mather & Bell Pharmacy Ltd.
 Mattel Canada Inc.
 Maurice Pincoffs Canada Inc.
 Maxell Canada
 Maxell Corporation of America, DBA Maxell Canada
 Maxill Inc.
 Maxim Transportation Services Inc.
 Mazda Canada Inc.
 MBNA Canada Bank
 MCAN Mortgage Corporation
 McCain Foods Canada
 McCaughey Consumer Products Management Inc.
 McDermid Paper Converters Limited
 McDonald's Restaurants of Canada Limited
 McGregor Industries Inc.
 McKechnie Pharmacy Ltd.
 McKenzie-Kerr Inc.
 McKeown & Wood Ltd.
 McKesson Canada Corporation
 McLean Budden Limited
 McMaster University
 MD Management Limited
 MDG Computers Canada Inc.
 Meadwestvaco Canada LP
 Medical Centre Pharmacy
 Medical Pharmacies Group Inc.
 Medtronic of Canada Ltd.
 Mega Brands Inc.
 Melitta Canada Inc.
 Melmart Distributors Inc.
 Meloche Monnex Inc.
 Mendocino
 Menu Foods Limited
 Merangue International Limited
 Mercedes-Benz Canada Inc.
 Merck Frosst Canada Lté.
 Metagenics Canada Inc.
 METRO Ontario Inc.
 Metroland Media Group Ltd.
 Metroland Media West Group Ltd.
 MFTA Canada Inc.
 MGA Entertainment (Canada) Company
 Michael-Angelo's Market Place Inc.
 Micro Tek Auto Parts Inc.
 Microsoft Corporation Canada
 Midas Canada Inc.
 MIDDLEFIELD GROUP
 Midlon Food Importers
 Miele Ltd.
 Milano Foods & Biscuits
 Ming Pao Newspapers (Canada) Ltd.
 Minit Canada Ltd.
 Minto Developments Inc.
 Mirolin Industries
 Mitsubishi Motor Sales of Canada, Inc.
 Modern Sales Co-op
 Moen Inc.
 Molinaros' Fine Italian Foods
 Molisana Imports Inc.
 Momentive Performance Materials Canada
 Monarch Oil (Kitchener) Limited
 Monkland Egg Grading Station Ltd.
 MON-TEX MILLS LTD.
 Moores Retail Group Inc.
 Morinda Canada Co.
 Morris & Mackenzie Inc.
 MORRIS NATIONAL INC.
 Motorcade Industries Ltd.
 Motorola Canada Limited
 Mountain Equipment Co-op
 MP Filtri (Canada) Inc.
 Mr Submarine Limited
 Mr. Lube Canada Limited Partnership
 MRP RETAIL INC.
 Mrs. Tiggy Winkles
 MTD Products Limited
 Mullin's Farm Service
 Multimedia Nova Corporation
 Multy Industries
 Mulvihill Capital Management Inc.
 N&D Automotive Im-Parts Ltd.
 National Home Products Ltd.
 National Importers Canada Ltd.
 National Post Company
 Natural Factors Nutritional Products Ltd.
 Nature's Path Food Inc.
 Nature's Sunshine Products
 Navico Inc.
 Navistar Canada, Inc. - Parts Distribution
 NCR Canada Ltd. - Systemedia
 Neal Brothers Inc.
 Neatfreak Group Inc.
 Neil Vanderkruk Holdings Inc.
 Nemcor Inc.
 Nestle Canada Inc c/o Gerber Division
 Nestle Canada Inc.
 Nestle Purina PetCare
 Nestle Waters Canada
 New Balance Canada
 New Orleans Pizza
 New York Fries
 New Zealand Lamb Company Ltd.
 NEWELL RUBBERMAID
 NewGrowth Corp.
 News Marketing Canada Corp.
 NHB Industries Ltd.
 Nihon Kenko Zoushin Kenkyukai, Canada Corp.
 Nike Canada

NIKON CANADA INC.
 Nintendo of Canada
 Nissan Canada Inc.
 NOCO Lubricants Company
 Nokia Products Limited
 Norfinch Pharmacy Limited
 Noritake Canada Limited
 Normark Inc.
 North American Lumber Limited
 North by Northwest
 North Island Publishing Ltd.
 Northdale Trading Limited
 Northern Reflections Ltd.
 Norwood International Inc.
 Nour Trading House Inc.
 Novanni Stainless Inc.
 Novartis Pharmaceuticals Canada Inc.
 Novo Nordisk Canada Inc.
 Novopharm Limited
 Now Communications Inc.
 NSA Canada Inc.
 Nurise Sales and Marketing
 Nutreco Canada Inc dba ShurGain
 Nuts to You Nut Butter Inc.
 O.C. Tanner Recognition Company Limited
 Oakrun Farm Bakery
 Oakville Stamping & Bending Ltd.
 Ocean Spray International Inc.
 Odyssey Time Inc.
 Office Depot
 Oil Changers Inc.
 Old Dutch Foods Ltd.
 Old Navy Canada
 Old World Industries, Inc.
 Olymel S.E.C. Brampton
 Omega Food Importers Co. Ltd.
 Omni Floorcoverings Ltd.
 Oneida Canada, Limited
 Ontario College Application Services
 Ontario College of Teachers
 Ontario Filter & Supply
 Ontario Flower Growers Co-operative Ltd.
 Ontario Lottery and Gaming Corporation
 Ontario Natural Food Cooperative
 Ontario Truss & Wall
 Ontario Universities' Application Centre
 Onward Manufacturing Company
 Open Access Limited
 Open Window Bakery Ltd.
 Orange Cup Of Canada Ltd.
 Oregon Distribution Ltd.
 Organic Meadow Co-operative Inc.
 Organon Canada Ltd.
 Osprey Media Publishing Inc.
 OSRAM SYLVANIA LTD.
 Ottawa Citizen, a Division of Canwest Publishing Inc.
 Ottawa Fastener Supply Ltd.
 Ottawa Fibre L.P.
 Ouimet-Tomasso Inc.
 Outside Music Inc.
 Oviass Investment Inc.
 Owens Corning Insulating Systems
 Canada LP
 Ozery's Pita Break Partnership
 P & H Foods
 P K Douglass Inc.
 P. Ravensbergen & Sons Ltd.
 PACTIV Canada
 PAJ Canada Company
 Panasonic Canada Inc.
 Parade of Paints Inc.
 Parfums Givenchy Canada, LTD.
 Parkers Custom Clothing Care
 Parmalat Dairy & Bakery Inc.
 Partners Power Trading Inc. Import Export
 Party Packagers
 Partylite Gifts Ltd.
 Pasta Kitchen, LP
 Paul Kelly (1993) Limited
 Payless Shoesource Worldwide, Inc.
 Peace Arch Home Entertainment
 Peg Perego Canada Inc.
 Peintures Récupérées du Québec Inc.
 Pellerin Painting (1998) Ltd.
 Pennzoil-Quaker State Canada Inc.
 Pentair, Inc.
 Pentax Canada Inc.
 Pepsi-QTG Canada, a division of PepsiCo Canada ULC
 Perfetti VanMelle USA Inc.
 Performance Printing
 Permatex Canada Inc.
 Pet Valu Canada Inc.
 Petro-Canada
 Pfizer Canada Inc.
 Phantom Industries
 Pharmex Direct Inc.
 Philips Electronics Ltd.
 Phillips, Hager & North Investment Management Ltd.
 Phoenicia Products Inc.
 Phoenix Brands Canada
 Pier 1 Imports
 Pinnacle Foods Canada Corporation
 Pinty's Delicious Foods Inc.
 Pioneer Electronics of Canada, Inc.
 Piston Ring Service
 Pizza Nova Take Out Ltd.
 Pizza Pizza Limited
 Pizzaville Inc.
 Plasti-Fab Ltd.
 Plasti-Kote, a Division of Valspar Inc.
 Playtex, Personal Care Division of Energizer Canada Inc.
 Polaroid Canada Inc.
 Porsche Cars Canada Ltd.
 Port-Style Enterprises
 Post City Magazines Inc.
 Power Battery Sales Ltd.
 Power Equipment Parts Depot Inc.
 Powermate Canada Inc.
 POWERNODE COMPUTER INC.
 PPG Canada Inc.
 Praxair Canada Inc.
 Prema Canada, ULC - Remitted for Radiator Specialty Company of Canada
 Premier Brands, A Division of
 Potter Kinnaird Ltd.
 Premier Horticulture Ltee.
 Prestilux Inc.
 Prime Restaurants of Canada Inc.
 Primerica Financial Services (Canada) Ltd.
 Primo Foods Inc.
 PRIMUS Telecommunications Canada Inc.
 Princess Auto
 Principal Sales Inc.
 Pro Form Products Ltd.
 Procter & Gamble Inc.
 Procter & Gamble Pharmaceuticals Canada, Inc.
 Product Excellence Inc.
 Propane Expert Inc.
 PSC-Power Source Canada Ltd.
 Purdue Pharma
 Puresource Inc.
 Purity Life Health Products Limited
 Pusateri's Ltd.
 Qlo Management Inc.
 Quadrant Cosmetics Corp.
 Quality Craft Ltd.
 Quality Liquid Packaging
 Queen's University
 Quest Plastics Limited
 Quickie Convenience Store Corp
 Quixtar Canada Corporation
 R M P Athletic Locker Ltd.
 R Split II Corp.
 R. P. Oil Limited
 Radiator Specialty Company of Canada
 Radio Systems Corporation
 Ranbaxy Pharmaceuticals Inc.
 Rand McNally Canada Inc.
 Ranka Enterprises Ltd.
 Rawlings Canada
 RBC Financial Group
 Reader's Digest Association (Canada)
 Reckitt Benckiser (Canada) Inc.
 Recochem Inc.
 Red Bull Canada Ltd.
 Red Stallion Inc.
 Red Zoo
 Redpath Sugar Ltd.
 Redstone Food Consultants Limited
 Reebok Canada Inc.
 Region of Durham
 Regional Municipality of York
 Regis Hairstylists Ltd.
 REHA Enterprises Ltd.
 REID'S DAIRY COMPANY LIMITED
 Reinhart Foods Ltd.
 Reitmans (Canada) Limited
 Remenyi House of Music
 Renee's Gourmet Foods Inc.
 Renew Life Canada Inc.
 Renfro Canada
 Renown Specialties Co. Ltd.
 Renway Oil Inc.
 Research In Motion Limited
 Resers Fine Foods
 Revlon Canada Inc.
 Rheem Canada Ltd.
 Rich Brands Canada Inc.
 Richelieu Hardware Ltd.
 Richelieu Hosiery (Int'l) Inc.
 Richmond Nursery Inc.
 Richter International
 Robert Bosch Inc.
 Robert Bosch Inc.
 Robert Bosch Tool Corporation
 Roberts Company Canada
 Roche Diagnostics Canada
 Rogers Cable Communications Inc.
 Rogers Publishing Limited
 Rogers Video
 Rogers Wireless Inc.
 Rokan Laminating Co. Ltd.
 Roland Canada Ltd.
 Rolex Canada Ltd.
 Rolf C. Hagen Inc.
 Roman Cheese Products Ltd.
 Rona Inc.
 Ronzoni Foods Canada Corp.
 Rothmans, Benson & Hedges Inc.
 Roxul Inc.
 Royal & SunAlliance Canada Insurance Company Canada
 Royal Mattress Mfg. Co.
 Royalpark Homes
 RP Toys Limited
 Rubicon Food Products
 Rubie's Costumes Company
 Running Room Canada Inc.
 Rust-Oleum Consumer Brands Canada
 Ryerson University
 S & F Food Importers
 S.C. Johnson & Son Ltd.
 S/M Enterprises
 Sabatini U. Gourmet Foods
 SAECO ONTARIO LTD.
 Safety-Kleen Canada Inc.
 Salco Footwear Ind. Ltd.
 Sally Beauty (Canada) Corporation & Affiliates
 Salter Housewares Canada Corp.
 Salton Appliances (1985) Corporation
 Samaco Trading Limited
 Samsonite Canada Inc.
 Samsung Electronics Canada Inc.
 Samtack Inc.
 Sanders Pro Distributors
 Sanofi-Aventis Inc.
 Santa Maria Foods Corporation
 Sanyo Canada Inc.
 Saputo Bakery Inc.
 Saputo Cheese G.P.
 Saputo Foods Limited
 Sara Lee Foodservice Ltd.
 Sara Lee Household and Body Care- Canada
 Sardo Foods Inc.
 SC CLS Holdings ULC - o/a Complete Lube Supply
 Scarborough Transport Refrigeration Ltd.
 Scepter Corporation
 Schaaf Foods Inc.

Schenck Farms & Greenhouses Ltd.
 Schering-Plough Canada Inc.
 Schleese Saddlery Service Ltd.
 Schneider Canada Inc.
 Schwarzkopf & Henkel
 SCITI Trust
 SCITI Trust II
 Scotts Canada Ltd.
 Sealy Canada Limited
 Sears Canada Inc.
 Select Food Products Limited
 Selectone Paints Limited
 Selkirk Canada
 Seneca College Of Applied Arts
 Sentry Group
 Sepp's Gourmet Foods Ltd.
 Seroyal International Inc.
 Servier Canada
 Sescolite Lighting
 Shade-o-matic Ltd.
 Shafer-Haggart Ltd.
 Shaklee Canada Inc.
 Sharp Electronics of Canada Ltd.
 Sharples Greenhouses Corporation
 Shaw Satellite Services Inc.
 Shell Canada Limited
 Shell Lubricants
 Shepherd Hardware Product Ltd.
 Sheridan Nurseries Ltd.
 Sherson Group Inc o/a Nine West
 Sheung Kee Trading Co. Inc.
 SHIMANO CANADA LTD.
 Shop Vac Canada Ltd.
 Shoppers Drug Mart Inc.
 Shrader Canada Ltd.
 Shurtape Technologies Co.
 Siblings Inc.
 Sico Inc.
 Siena Foods Ltd.
 Sifto Canada Inc.
 Signature Aluminum Canada Inc.
 Silva Custom Furniture
 Simmons Canada Inc.
 Sinclair Pharmacy
 Sing Tao Newspapers (Canada 1988) Limited
 Sirius Canada Inc.
 Skican Limited
 Skilcor Food Products Inc.
 SMB MFG. INC.
 Smith & Nephew Inc.
 Smucker Foods of Canada Co.
 Snap-on Tools of Canada
 Sobeys Ontario
 Soci  t   Laurentide Inc.
 Sofina Foods Inc.
 Solignum Inc.
 Solomon Rothbart Goodman LLP
 Solo Cup Canada
 Solstrand Trading
 Solvay Pharma Inc.
 SONNYSIDE FLOWERS LTD.
 Sony Computer Entertainment Canada
 Sony Ericsson Mobile Communications
 Sony Of Canada Ltd.
 Sony Pictures Home Entertainment Inc.
 Sopar Cosmetics Inc.
 Southwestern Petroleum Canada, LTD
 Spacemaker Limited
 Specialty Lubricants East Inc.
 Spencer Gifts (Canada) Inc.
 Spin Master Ltd.
 SPINRITE LP
 Spirito Italia SRL Inc.
 Sporting Life Inc.
 Sports Art Collection
 Spring Air/Sommex Company -
 Soci  t   Spring Air/Sommex
 Springer's Meats Inc.
 Springridge Farm
 Springs Canada Inc.
 SSL Canada Inc.
 St. Joseph Media Inc.
 St. Lawrence Cement Group Inc.
 St. Lawrence College of Applied Arts and Technolog
 St. Urbain Bagel Bakery Ltd.
 St. Joseph's Health Care London
 Stanfield's Ltd.
 Stanley Canada Corp.
 Stanmar International Inc.
 Star Bedding Products, Co.
 Star Tile Centre Limited
 Starbucks Coffee Canada, Inc.
 State Farm Insurance Companies
 Steen's Dairy Ltd.
 Sterling Marking Products
 Stiefel Canada Inc.
 STIHL LIMITED
 Stokes Seeds Ltd.
 Stonemill Bakehouse Ltd.
 Stoneridge Cycle Ltd.
 Stoney Creek Dairy Ltd.
 Storck Canada Inc.
 Stratford Festival of Canada
 Streef Produce Ltd.
 Stride Rite Canada Limited
 Strubs Food Corp.
 Structube Ltd.
 Sturgeons The Paint Store
 Subaru Canada, Inc.
 Sugi Canada Ltd.
 Sun Life Assurance Company of Canada
 Sun Media Corporation
 Sun Valley Fine Foods
 SUN VALLEY SUPERMARKET INC.
 Sunbeam Corporation (Canada) Limited
 Sun-Brite Canning Ltd.
 Suncor Energy Inc.
 Sunglo Products Inc.
 Sunny Crunch Foods Ltd.
 SunProject Toro Inc.
 Sunrise Soya Foods (Toronto)
 Sun-Rype Products Ltd.
 Sunstar Americas Inc.
 Super Electric Cooperation
 Superclub Videotron Canada Inc.
 Supercom Canada Ltd.
 Superex Canada Limited
 Supreme International Co. Canada Ltd.
 SURATI SWEET MART LIMITED
 Sure Fit Home Furnishings Ltd.
 Sure-Gro Inc.
 Surrey Drug Mart
 Suzuki Canada Inc.
 SUZY SHIER
 SWAROVSKI CANADA LTD.
 Swiss Herbal Remedies Ltd.
 Swiss Peak Ltd.
 T Lipson & Sons Ltd.
 T S Simms & CO. Limited
 T&T Supermarket Inc.
 Tabi International Corporation
 Tai Foong International Ltd.
 Tai Lung (Canada) Ltd.
 Talbots Canada Corporation
 Targus Canada Ltd.
 Taro Pharmaceuticals Inc.
 Tasty Chip Steak Products LTD.
 Tasty Selections
 TAYMOR INDUSTRIES LTD.
 TEAC Canada Ltd.
 Tec Automotive Industries Inc.
 Telecom Ottawa Limited
 Tele-mobile Telus Mobility
 Tempur Canada/Lite Generations
 Terra Footwear Ltd.
 Terra Greenhouses
 Tetley Canada Inc.
 Texas Instruments Canada Ltd.
 TFB & Associates Limited
 Thai Indochine Trading Inc.
 Thane Direct (Canada) Inc.
 The Aldo Group Inc.
 The Allan Candy Company Limited
 The Aylmer Express Limited
 The Body Shop Canada Limited
 The Bombay Furniture Company
 The Bradford Group
 The Brick Warehouse Corporation
 The Bright Cheese House
 The Business Depot Ltd.
 THE CAMBRIDGE TOWEL CORPORATION
 The Canadian Jewish News
 The Canadian Salt Co Ltd
 The Chamberlain Group, Inc.
 The Chesterfield Shop Ltd.
 The Chronicle-Journal
 The City of Thunder Bay
 The Clark Companies
 The Clorox Company of Canada Ltd.
 The Colour Shoppe Inc.
 The Co-operators
 The Dominion of Canada General Insurance
 The Dow Chemical Company
 The Economical Insurance Group
 The Elmwood Group Limited
 The Empire Life Insurance Company
 The Equitable Trust Company
 The Flood Company of Canada
 The Forzani Group Ltd.
 The Fruits & Passion Group Inc.
 The Garden Basket
 The Globe and Mail
 The Great Atlantic & Pacific Company of Canada Lim
 The Great-West Life Assurance Company
 The Hardwood Flooring Store Ltd.
 The Home Game Inc.
 The Hunter Group Limited
 The INDEKA Group
 The John Forsyth Shirt Co. Ltd.
 The Loyalty Group
 The Mentholum Company of Canada Ltd.
 The Mibro Group
 The Minute Maid Company Canada Inc.
 The Niagara Parks Commission
 The North West Company
 The Oak Grove Cheese Factory Ltd.
 The Ontario Glove Mfg Co Ltd.
 The Pampered Chef Canada Corp.
 The Pepsi Bottling Group
 The Pottery Supply House
 The Printing House Limited
 The Sansin Corporation
 The Second Cup Coffee Co.
 The Sherwin-Williams Company
 The Shopping Channel-a division of Rogers Media
 The Sleep Factory
 The Source by Circuit City, Division of InterTAN Canada Ltd.
 The Standard Life Assurance Company
 The Stirling Creamery Limited
 The Stitch It, Canada's Taylor Inc.
 The Swatch Group Canada Ltd.
 The Tall Girl Shop
 The TDL Group Corp - Tim Hortons
 THE TORONTO-DOMINION BANK
 The University Of Western Ontario
 The Windsor Star, a Division of CanWest Publishing Inc.
 Thinkway Toys
 Thoi Bao Inc.
 Thomas & Betts Ltd.
 Thomas Cook Canada Inc.
 Thriftys Inc. (2005)
 TigerDirect.ca Inc.
 Tilley Endurables
 Timberland Canada Co.
 TIM-BR Marts Ltd.
 Time Inc - Time Canada Ltd.
 Timex Group Canada Inc.
 Timothy's World Coffee
 TMF
 Toastmaster Inc c/o Applic
 Canada Corporation
 Tomauri Inc.,
 Tommy Hilfiger Canada Retail Inc.
 Top Food Distributors Inc.
 Toppits Foods Ltd.
 Topps Canada Inc.
 Torcan Coatings Inc.
 Torlys Inc.
 Toronto Barber & Beauty Supply Ltd.
 Toronto Star Newspapers Ltd.
 Toshiba of Canada Ltd.

Total Lubrifiant Canada Inc.	University of St. Michael's College	W. Ralston (Canada) Inc.	Williams Sonoma Canada Inc.
Total Power Limited	University of Toronto	W.J. HEASLIP LTD.	Wilton Industries Canada
Totes Isotoner Canada Limited	University of Waterloo	W.O. Stinson and Son Limited	Window & Bed Covers Inc.
Tournament Sports Marketing Inc.	UPI Energy LP	Wahl Canada Inc.	Wing Son Garments Ltd.
Town Shoes Limited	UPM Marketing Inc.	Wainbee Limited	Wing's Food Products
Toyota Canada Inc.	Upper 49th Imports Inc.	Wajax Industries Ltd.	Winners Merchants International L.P
Toys 'R' Us Canada Ltd.	Upper Canada Malt Co.	Wakefield Canada Inc	Winston Churchill Pizza Ltd.
Trademark Oil Limited	Upper Canada Soap & Candle	Wallace & Carey Inc.	WN Pharmaceuticals Ltd.
Trader Media Corporation	Makers Corporation	Wal-Mart Canada Corp.	Wolseley Holdings Canada Inc.
Transaxle Parts (Hamilton) Inc.	USANA CANADA	Walt's Pharmacy Limited	Woods Industries (Canada) Inc.
TRANSCONTINENTAL MEDIA	Utilities Kingston	Warehouse One Clothing Ltd.	Woodstream Canada Corporation
Transit Lubricants Ltd.	Utility Corp.	Warehouse Trading Inc.	World Auto Parts (Canada) Ltd.
Travel Trust International	Uvex Toko Canada Ltd.	Warnaco of Canada Company	World Kitchen Canada (EHI Inc.)
Tree of Life Canada Inc.	Valassis of Canada Company	Warner Home Video (Canada) Ltd.	World Vintners Inc.
Trent University	Valvoline Canada	Warner Music Canada Co.	WorldHoneywell ASCa Inc.
Trenton Distributors Ltd.	Valvoline Canada a division of	Wasip Ltd.	Worldpac Canada Inc.
Tribute Publishing Inc.	Ashland Canada Corp	Water Pik Canada Inc.	World's Finest Chocolate Canada
Tri-Group Management	Van de Water-Raymond Ltd.	Waterford Wedgwood Canada Inc.	Company
Trophy Foods Inc.	Van Houtte Inc.	Waterloo North Hydro Inc.	Worthington Cylinders Corp.
Trudell Medical International	Vegfresh Inc.	Watts Industries (Canada) Inc.	Wrigley Canada
TruServ Canada Inc.	Velux Canada Inc.	WD-40 Products (Canada) LTD	Wyeth Consumer Healthcare Inc.
TSC Stores Limited	Venturer Electronics Inc.	Weddel Limited	Wyeth Pharmaceuticals
TT Group Limited	Verda Paints Ltd.	Weetabix of Canada Ltd.	Wynn's Canada Ltd.
TTE Technology Canada Ltd.	Veridian Corporation	Weight Watchers Canada, Ltd.	Xerox Canada Ltd.
Turner & Seymour of Canada	Vermont American Canada Inc.	Weiser Lock, A Division of Black &	Yamaha Canada Music Ltd.
Limited	Victorian Epicure Inc.	Decker Canada	Yamaha Motor Canada Limited
Twentieth Century Fox Home	ViewSonic Corporation	Welcome Wagon Ltd.	Yellow Pages Group
Entertainment Canada LTD.	Villeroy & Boch Tableware Ltd.	Wella Canada Inc.	YM INC. (SALES)
UAP INC	Vineland Growers Co-Operative Ltd.	Wells Fargo Financial Corporation	Yoder Canada Ltd.
Ultima Foods Inc	Virgin Mobile Canada	Canada	York Barbell Co. Ltd.
Ultramar Canada Ltée.	Visage Cosmetics Ltd.	Wells Fargo Financial Retail	York University
Ultramar Ltd.	Vitafoam Products Canada Limited	Services Company Canada	Young & Young Trading Co., Ltd.
Ultramatic Sleep of Canada Inc.	Vitto Brand Foods Ltd.	Wells Fargo Foothill Canada ULC	Young's Pharmacy Limited
Umbra Ltd.	Volkswagen Group Canada Inc.	WellSpring Pharmaceutical Canada	YSL Beaute Canada Inc.
Unico Inc.	Volvo Cars of Canada Corp.	Corp.	YUM Restaurants International
Unilever Canada Inc.	Volvo Trucks Canada, a Division of	Wendy's Restaurants of Canada Inc.	Canada L.P.
Union Gas Limited	Volvo Group Canada Inc.	West 49 Inc.	Yves Rocher North America Inc.
Unique Party Favors	Voortman Cookies Limited	West Park Healthcare Centre	Zara Canada Inc.
Unisource Canada Inc.	VSM Canada Inc.	Westbrook Floral Ltd.	Zarky's Fine Foods Ltd.
Unitron Hearing Limited	VTech Telecommunications	Westex International Ltd.	Zavida Coffee
Universal Music Canada Inc.	Canada Ltd.	Weston Bakeries Ltd.	Zwilling J.A. Henckels Canada Ltd.
University of Guelph	Vulsay Industries Ltd.	WH Lubricants Ltd.	
University of Ottawa	W C Wood Corporation Ltd.	Whirlpool Canada Inc.	
	W. B. Hamilton Shoes (1860) Ltd.	Williams Coffee Pub Inc.	



Our Municipal Partners

Township Of Addington Highlands	French River 13 Reservation	Municipality Of Wawa	Town Of Ingersoll
Alderville First Nation Reservation	Hastings Highlands, Municipality Of	Municipality Of West Elgin	Town Of Innisfil
Bear Island 1 Reservation	Hawk Junction	Municipality Of West Grey	Town Of Kearney
Bluewater Recycling Association	Hawkesbury Joint Recycling	Municipality Of West Nipissing	Town Of Kingsville
Bruce Area Solid Waste Recycling	Henvey Inlet 2 Reservation	Municipality Of West Perth	Town Of Kirkland Lake
Chippewas Of The Thames First Nation 42 Reservation	Hiawatha First Nation Reservation	Municipality Of Whitestone	Town Of Lakeshore
Christian Island 30	Kettle Point 44 Reservation	Munsee-Delaware Nation 1 Reservation	Town Of Lasalle
Christian Island 30A	Magnetewan 1 Reservation	Naiscoutaing 17a Reservation	Town Of Laurentian Hills
City Of Barrie	Michipicoten First Nations	New Credit (Part) 40a Reservation	Town Of Leeds And The Thousand Islands
City Of Brantford	Michipicoten River Village	Neyaashiingmiing 27 Reservation	Town Of Marathon
City Of Brockville	Mnjikaning First Nation 32	Nipissing, Unorganized, North Part	Town Of Midland
City Of Cambridge	Mohawks Of The Bay Of Quinte	Nipissing, Unorganized, South Part	Town Of Minto
City Of Clarence-Rockland	Moose Point 79 Reservation	Nippissing First Nation	Town Of Mississippi Mills
City Of Cornwall	Municipality Of Whitestone	Oneida 41 Reservation	Town Of Mono
City Of Dryden	Municipality Of Arran-Elderslie	Ottawa Valley Waste Recovery Centre	Town Of New Tecumseth
City Of Elliot Lake	Municipality Of Bayham	Parry Island First Nation Reservation	Town Of Niagara-On-The-Lake
City Of Greater Sudbury	Municipality Of Bluewater	Parry Sound, Unorganized, Centre Part	Town Of Northeastern Manitoulin & Islands
City Of Guelph	Municipality Of Brighton	Parry Sound, Unorganized, North East Part	Town Of Orangeville
City Of Hamilton	Municipality Of Brockton	Quinte Waste Solutions	Town Of Parry Sound
City Of Kawartha Lakes	Municipality Of Brooke-Alvinston	Regional Municipality Of Durham	Town Of Penetanguishene
City Of Kenora	Municipality Of Callander	Regional Municipality Of Halton	Town Of Perth
City Of Kingston	Municipality Of Calvin	Regional Municipality Of Niagara	Town Of Petawawa
City Of Kitchener	Municipality Of Central Elgin	Regional Municipality Of Peel	Town Of Petrolia
City Of London	Municipality Of Central Huron	Regional Municipality Of Waterloo	Town Of Picton
City Of Niagara Falls	Municipality Of Centre Hastings (Madoc Village)	Regional Municipality Of York	Town Of Plympton-Wyoming
City Of Norfolk County	Municipality Of Chatham-Kent	Restructured County Of Oxford	Town Of Prescott
City Of North Bay	Municipality Of Dutton-Dunwich	Ryerson Township	Town Of Renfrew
City Of Orillia	Municipality Of Grey Highlands	Sables-Spanish Rivers, Township Of	Town Of Saugeen Shores
City Of Ottawa	Municipality Of Highlands East	Sarnia 45 Reservation	Town Of Shelburne
City Of Owen Sound	Municipality Of Huron East	Saugeen 29 Reservation	Town Of Sioux Lookout
City Of Pembroke	Municipality Of Huron Shores	Separated Municipality Of Gananoque	Town Of Smiths Falls
City Of Peterborough	Municipality Of Killarney	Separated Municipality Of Prescott	Town Of South Bruce Peninsula
City Of Port Colborne	Municipality Of Kincardine	Separated Town Of St. Mary's	Town Of Spanish
City Of Sarnia	Municipality Of Lambton Shores	Shawanaga 17 Reservation	Town Of Tecumseh
City Of Sault Ste. Marie	Municipality Of Leamington	Six Nations (Part) 40 Reservation	Town Of The Blue Mountains
City Of St. Catharines	Municipality Of Magnetawan	The Nation Municipality	Town Of Tillsonburg
City Of St. Thomas	Municipality Of Marmora And Lake (Village Of Marmora)	Toen Of Mattawa	Town Of Wasaga Beach
City Of Stratford	Municipality Of McDougall	Town Of Amherstburg	Township Of Adelaide Metcalfe
City Of Thorold	Municipality Of Meaford	Town Of Arnprior	Township Of Adjala-Tosorontio
City Of Thunder Bay	Municipality Of Morris-Turnberry	Town Of Aylmer	Township Of Admaston/Bromley
City Of Timmins	Municipality Of Neebing	Town Of Bancroft	Township Of Alfred And Plantagenet
City Of Toronto	Municipality Of North Grenville	Town Of Blind River	Township Of Algonquin Highlands
City Of Welland	Municipality Of North Middlesex	Town Of Bracebridge	Township Of Alnwick/Haldimand
City Of Windsor	Municipality Of North Perth	Town Of Bradford-West Gwillimbury	Township Of Amaranth
City Of Woodstock	Municipality Of Northern Bruce Peninsula	Town Of Carleton Place	Township Of Armour
Cochrane Temiskaming Waste Management Board	Municipality Of Oliver Paipoonge	Town Of Cobourg	Township Of Ashfield-Colborne-Wawanosh
County Of Brant	Municipality Of Port Hope	Town Of Collingwood	Township Of Asphodel-Norwood
County Of Haldimand	Municipality Of Powassan	Town Of Deep River	Township Of Assignack
County Of Norfolk	Municipality Of Red Lake	Town Of Deseronto	Township Of Athens
County Of Northumberland	Municipality Of South Bruce	Town Of Erin	Township Of Atitokan
County Of Peterborough	Municipality Of South Huron	Town Of Espanola	Township Of Augusta
County Of Simcoe	Municipality Of Southwest Middlesex	Town Of Fort Erie	Township Of Baldwin
County Of Wellington	Municipality Of Stirling-Rawdon	Town Of Fort Frances	Township Of Beckwith
Curve Lake First Nation 35 Reservation	Municipality Of Temagami	Town Of Gananoque	Township Of Billings
District Municipality Of Muskoka	Municipality Of Thames Centre	Town Of Goderich	Township Of Black River-Matheson
Dokis 9 Reservation	Municipality Of The Nation	Town Of Gravenhurst	Township Of Blandford-Blenheim
Essex-Windsor Solid Waste Authority	Municipality Of Trent Hills	Town Of Hanover	Township Of Blind River
Fort William First Nations Community	Municipality Of Tweed (Village Of Tweed)	Town Of Hawkesbury	Township Of Bonfield
		Town Of Huntsville	Township Of Bonnechere Valley

Township Of Brudenell, Lyndoch
And Raglan
Township Of Burpee Mills
Township Of Carling
Township Of Carlow Mayo
Township Of Casey
Township Of Cavan-Millbrook-
North Monaghan
Township Of Central Frontenac
Township Of Central Manitoulin
Township Of Centre Wellington
Township Of Champlain
Township Of Chatsworth
Township Of Chisholm
Township Of Clearview
Township Of Connree
Township Of Cramahe
Township Of Dawn-Euphemia
Township Of Douro-Dummer
Township Of Drummond-North
Elmsley
Township Of Dysart Et Al
Township Of East Ferris
Township Of East Garafraxa
Township Of East Hawkesbury
Township Of East Luther Grand Valley
Township Of East Zorra-Tavistock
Township Of Edwardsburgh Cardinal
Township Of Elizabethtown-Kitley
Township Of Emo
Township Of Enniskillen
Township Of Essa
Township Of Faraday
Township Of Front Of Yonge
Township Of Frontenac Islands
Township Of Galway-Cavendish
And Harvey
Township Of Georgian Bay
Township Of Georgian Bluffs

Township Of Gillies
Township Of Greater Madawaska
Township Of Greater Napanee
Township Of Guelph/Eramosa
Township Of Hamilton
Township Of Harley
Township Of Havelock-Belmont-
Methuen
Township Of Hilliard
Township Of Horton
Township Of Howick
Township Of Hudson
Township Of Huron-Kinloss
Township Of Johnson
Township Of Joly
Township Of Kerns
Township Of Killaloe, Hagarty,
And Richards
Township Of Lake Of Bays
Township Of Lanark Highlands
Township Of Laurentian Valley
Township Of Limerick
Township Of Loyalist
Township Of Lucan Biddulph
Township Of Macdonald, Meredith
& Aberdeen Additional
Township Of Machar
Township Of Madawaska Valley
Township Of Malahide
Township Of Manitouwadge
Township Of Mapleton
Township Of Mattawan
Township Of Mckeller
Township Of McMurrich/Monteith
Township Of McNab-Braeside
Township Of Melancthon
Township Of Middlesex Centre
Township Of Minden Hills
Township Of Montague

Township Of Mulmur
Township Of Nairn & Hyman
Township Of Nipissing
Township Of North Algona-
Wilberforce
Township Of North Dumfries
Township Of North Dundas
Township Of North Frontenac
Township Of North Glengarry
Township Of North Huron
Township Of North Kawartha
Township Of North Shore
Township Of North Stormont
Township Of Norwich
Township Of O'Conner
Township Of Oro-Medonte
Township Of Otonabee-South
Monaghan
Township Of Papineau-Cameron
Township Of Pelee
Township Of Perry
Township Of Prince
Township Of Puslinch
Township Of Ramara
Township Of Rideau Lakes
Township Of Russell
Township Of Seguin
Township Of Severn
Township Of Sioux Narrows Nestor
Falls
Township Of Smith-Ennismore-
Lakefield
Township Of Southwold
Township Of South Algonquin
Township Of South Dundas
Township Of South Frontenac
Township Of South Glengarry
Township Of South Stormont
Township Of Southgate

Township Of South-West Oxford
Township Of Springwater
Township Of St.Clair
Township Of Stone Mills
Township Of Strathroy-Caradoc
Township Of Strong
Township Of Tarbutt & Tarbutt
Additional
Township Of Tay
Township Of Tay Valley
Township Of Tehkummah
Township Of The Archipelago
Township Of Tiny
Township Of Tudor/Cashel
Township Of Tyendinaga
Township Of Wainfleet
Township Of Warwick
Township Of Wellesley
Township Of Wellington North
Township Of Whitewater Region
Township Of Wilmot
Township Of Wollaston
Township Of Woolwich
Township Of Zorra
Townships Of Head, Clara And Maria
Tri-Neighbours
Village Of Burk's Falls
Village Of Casselman
Village Of Merrickville-Wolford
Village Of Newbury
Village Of Oil Springs
Village Of Point Edward
Village Of South River
Village Of Sundridge
Village Of Westport
Wahta Mohawk Territory
Reservation
Walpole Island 46 Reservation

10.0 Our Service Providers

TRANSPORTERS (2008)

Direct Line Environmental Services
Inc.
Enviro West Inc.
Waste Care Services Ltd.
Buckham Transport Ltd.
OSS Environmental Ltd.
Lacombe Waste Services
Photech Environmental Solutions
Inc.
Veolia ES Canada Industrial
Services Inc.
RPM Environnement Ltée.
Hotz Environmental Services Inc.
Enviro West.Inc - Winnipeg
SAV-TECH SOLVENT INC.
Clean Harbors Canada Inc.
QLO Management Inc.
Brendar Environmental Inc.

Quantex Technologies Inc.
Industrial Commercial
Environmental Inc.
Miller Environmental Corporation
Potter Environmental
Raw Materials Company (Division
of International Marine Salvage Inc.)
The Battery Broker Environmental
Services Inc.
Drain-All Ltd.
Newalta Industrial Services
Scott Environmental Group
Detox Environmental Ltd.
K&K Recycling Services
Asured Transport Inc.
Keith R Thompson Inc.
Safety-Kleen Brampton
Safety-Kleen Nepean
Safety-Kleen London

Safety-Kleen Ancaster
Safety-Kleen Chelmsford
Safety-Kleen Oshawa
Newalta Industrial Services (Barrie)
Fortress Trucking Limited
ROBBIE D WOOD INC.

PROCESSORS (2008)

Envirosense International LTD.
Direct Line Environmental Services
Inc.
Enviro West Inc.
Waste Care Services Ltd.
Recycling Fluid Technologies, Inc.
Canopy Plastics / Northern Plastic
Lumber
Lacombe Waste Services
Pnewko Trucking Ltd.

Veolia ES Canada Industrial
Services Inc.
RPM Environnement Ltée.
B&R Processing Ltd.
Fielding Chemical Technologies Inc.
Bay Recycling
Hotz Environmental Services Inc.
Enviro West.Inc - Winnipeg
QLO Management Inc.
Peintures récupérées du Québec Inc.
Quantex Technologies Inc.
Vortex Recycling
Miller Environmental Corporation
Raw Materials Company (Division
of International Marine Salvage Inc.)
Amazon Environmental, Inc.
Newalta Industrial Services
XPotential Products Inc.
Tietek L.L.C.



21 St. Clair Ave. East
Suite 503
Toronto ON
M4T 1L9

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